

WOMEN'S AID ORGANISATION
PERTUBUHAN PERTOLONGAN WANITA

ANNUAL REPORT 2013

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Final Edits by the Executive Committee 2013/2015 and copy editing by Vivian Yap

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WOMEN'S AID ORGANISATION
PERTUBUHAN PERTOLONGAN WANITA

WHO IS WHO IN WAO

Trustees

Toh Puan Datin Dr. Aishah Ong
Rashidah Abdullah
Dato' Noor Faridah Ariffin
Puan Sri Chong Eu Ngoh

Membership

232 members

WAO Executive Committee 2013 – 2015

The following members of the Executive Committee (EXCO) were elected for a two-year term (2013 – 2015) at the 30th Annual General Meeting held on 22 May 2013 at the WAO Centre, Petaling Jaya. The EXCO held 8 meetings in 2013.

President Mok Chuang Lian

Vice President Vivienne Lee

Secretary Chin Oy Sim

Assistant Secretary Tashia Peterson

Treasurer Carol Chin

Assistant Treasurer Puveshini Rao

Committee Members Meera Samanther

Yeow Ai Lin

Shoba Aiyar

Staff in attendance Ivy Josiah (Executive Director)

Sharmini Kanesamoorthy (Finance and Human Resources Manager)

Wong Su Zane (Social Work Manager)

WAO Committees, Groups and Coalitions in 2013

Staff and Finance Committee

Mok Chuang Lian
Vivienne Lee
Chin Oy Sim
Carol Chin
Puveshini Rao
Meera Samanther

Staff in attendance:

Ivy Josiah (Executive Director)
Sharmini Kanesamoorthy (Finance and Human Resources Manager)

Internal Advocacy Group

Mok Chuang Lian
Yeow Ai Lin
Carol Chin
Shanthi Dairiam
Ivy Josiah
Meera Samanther
Yu Ren Chung
Sally Wangsawijaya
Sharon Hariharan
Lee Shook Fong
Sumitha Kishna
Su Saminathan
Tashia Peterson
Vivienne Lee Iskandar
Wathshlah Naidu

Legal Aid Centre (LAC) Representatives

Meera Samanther
Umadevi Rajah Denram
Nazlina Abdul Ghani

Coordinator for United Nations High Commissioner for Refugees (UNHCR) Programme

Wong Su Zane

Coordinator for International Catholic Migration Commission's Programme

Wong Su Zane

Anak Angkat Coordinator	Yogasri Sivanyanam
Volunteer Coordinator	Ann Nicole Nunis (resigned w.e.f 9 May 2013) Nishalini Santharasagaran (w.e.f 10 June 2013)
Social Media	Ann Nicole Nunis (resigned w.e.f 9 May 2013) Nishalini Santharasagaran (w.e.f 10 June 2013)
National Coalitions	
National Council of Women's Organisations (NCWO) Representatives	Shanthi Dairiam Nazlina Abdul Ghani
Joint Action Group for Gender Equality (JAG) Representatives	Ivy Josiah Meera Samanther Tashia Peterson Shanthi Dairiam Wong Su Zane Yu Ren Chung Sally Wangsawijaya (w.e.f 2 May 2013) Mok Chuang Lian
JAG Fiesta Feminista	Meera Samanther (resigned 4 April 2013) Umadevi Rajah Denram
Jaringan Pekerja Malaysia Representatives	Yu Ren Chung Ivy Josiah
Migration Working Group Representatives	Ivy Josiah Yu Ren Chung Umadevi Rajah Denram (w.e.f 1 Oct 2013) Yogasri Sivanyanam (w.e.f 1 Oct 2013)
Reproductive Rights Advocacy Alliance Malaysia (RRAAM)	Wong Su Zane Ivy Josiah
Southeast Asia Women's Caucus on ASEAN	Ivy Josiah Yu Ren Chung Sumitha Kishna Sally Wangsawijaya (w.e.f 2 May 2013)

Bersih 2.0	Ivy Josiah Yu Ren Chung Mok Chuang Lian Meera Samanther Sally Wangsawijaya (w.e.f 2 May 2013)
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Coalition of Malaysian NGO's in the UPR Process (COMANGO)	Yu Ren Chung Ivy Josiah
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Article 11	Ivy Josiah Meera Samanther
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Regional & International Coalitions

Asia Pacific Forum on Women, Law and Development (APWLD)	Ivy Josiah (Regional Council Member)
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Asian Shelter Network	Ivy Josiah Wong Su Zane
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Coalition for Sexual and Bodily Rights in Muslim Societies	Meera Samanther Ivy Josiah
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WAO STAFF

Management

Ivy Josiah	Executive Director
Sharmini Kanesamoorthy	Finance and Human Resources Manager
Wong Su Zane	Social Work Manager

Refuge

Wong Su Zane	Social Work Manager
Amy Hor Choi Fun	Night Supervisor
Jessie Ang Hoon Ai	Social Worker
Nazlina Abdul Ghani	Social Worker
Umadevi Rajah Denram	Social Worker
Ermawati Ahmad Sanusi	Social Worker

Yogasri Sivanyanam

Social Worker

Chong Shy Yunn

Social Worker (resigned w.e.f 31 October 2013)

Child Care Centre (CCC)

Shazwani Rhosky bt Fadzir

Child Social Worker (resigned w.e.f 31 March 2013)

Firkah Jenal

Child Social Worker (w.e.f 1 July 2013)

Saraswati Balakrisnan

Child Minder

Meryl

Child Minder (resigned.w.e.f 15 Sept 2013)

Paruwathi Pathathan

Child Minder (w.e.f 1 March 2013)

Ernie

Child Minder (resigned w.e.f 15 March 2013)

Privena

Child Minder (w.e.f 16 September 2013)

Administrative Staff

Vashani Perimbanayagam

Administrator

Divvyananthini Manoharan

Accounts and Administrative Assistant

Projects Officers

Ann Nicole Nunis

Projects Officer (resigned w.e.f 9 May 2013)

Nishalini Santharasagaran

Projects Officer (w.e.f 10 June 2013)

Vivian Yap

Projects Executive

Advocacy Officers

Yu Ren Chung

Advocacy Officer

Sally Wangsawijaya

Advocacy Officer (w.e.f 2 May 2013)

Management Staff

Ivy N. Josiah

Executive Director

Sharmini Kanesamoorthy

Finance and Human Resources Manager

Wong Su Zane

Social Work Manager

2.0 SOCIAL WORK SERVICES



"WAO has taken good care of me and assisted me with my needs. They gave me advice and helped me cope with my problem. I definitely feel more confident and safe at WAO."

A domestic violence survivor at the WAO

At the heart of WAO are our core services to women and their children. They provide us a reality check that informs us on how to shape and direct WAO's advocacy in order to achieve substantive gender equality. We are privileged to work and walk with very courageous women and their children.

2.1 OVERALL SERVICES FOR WOMEN AND CHILDREN

Service	2012	2013
Refuge	132 women and 117 children	157 women and 109 children
Face to Face Counselling (FFC)	127	125
FFC for Refugee Women	96	93
Telephone Counselling	2,023	1965
Email Enquiries	349	238
Child Care Centre (CCC) children	19	32

2.2 REFUGE SERVICES

Out of the 157 residents, 17 women were ex-residents and 140 were new residents. Out of 157, there were four (4) women who sought shelter for same reason in the same year, thus we base our analysis on the refuge services on 153 entries.

Reasons for seeking shelter	Number	Percentage
Domestic violence	93	60.8
Single and pregnant	7	4.6
Rape	4	2.6
Migrant Domestic Worker abuse	3	2.0
Trafficked	32	20.9
Others	14	9.2
Total	153	100.0

2.2.1 DOMESTIC VIOLENCE SURVIVORS

The majority of residents who sought shelter were Malaysians (66 women) and 10 were Myanmarese. The rest were from Indonesia, Philippines, Singapore, India, China, Vietnam, Mali, Brazil and Nigeria.

The Malaysian women were mostly from Wilayah Persekutuan and Selangor. 108 residents were between the ages of 20 and 39, while 36 residents were 40 and above and nine (9) residents were below 20 years.

The Refuge is like a mini United Nations comprising women from different cultural backgrounds, ethnicities and languages. The women are able to connect with each other because they have been in similar situations. The social workers use interpreters from UNHCR and ICMC when required.

Out of 153 residents, 93 were survivors of domestic violence. 21 women returned to their former situation.

Why did the women return?

- she wants to give her husband a chance
- she cannot afford to live on her own
- her husband agreed to change
- she worries about her children's schooling
- her refugee status is attached with her husband
- she is looking for a chance to bring her children back with her
- she receives threats from perpetrator

DYNAMICS IN DOMESTIC VIOLENCE

Every year, when we study the nature and type of abuse, psychological abuse rates the highest. Psychological (98.9%), physical (95.6%), financial (51.6%), social (48.4%) and sexual abuse (35.2%) which shows that in any violent situation, the woman is subjected to multiple forms of abuse.

It is also interesting to note that the high number of financial abuse cases manifest in many ways, including a husband taking the woman's money, depriving her of money and also using the woman's name to take loans that were not serviced, thus causing her to be blacklisted. For example when she wants to buy a house and needs to get a loan, she may not be able to do so. In short, these women remain disadvantaged by being subjected to financial abuse whether or not they have a job and financial independence.

Approximately 35% of the women said that the perpetrator abused them for no reason at all. A large number, approximately 50%, cited triggering factors such as jealousy, suspicions and financial problems that brought on the abuse. Substance abuse by the perpetrator was also a factor, including alcohol (27.5%) and drugs (14.6%), which are mainly "ice", "shabu", "ubat batuk", etc. Most of the time it was a mixture of triggering factors, for example, an overly jealous husband is suspicious of his wife and starts hitting her under the influence of alcohol.

74.2% of perpetrators and 37.1% of the women came from a violent family background, 70.7% of the women were abused by their husband or ex-husband while abusive parents and boyfriends also made up another 20.5%. Most of the abusers were intimate partners of the women.

HAVE THE WOMEN LEFT THEIR HUSBANDS BEFORE?

Many of the women, 60 of them, have left their abusive situations on previous occasions. Out of this number, 19 had attempted to leave at least once before and 14 left more than five times. They reconciled with their husbands for various reasons, especially after intervention by their families.

POLICE REPORTS

As part of our services at the Refuge, women get a medical check-up, access to the welfare department, courts and the police. With the police, they are guided on how to make detailed reports and give statements. 60 of the domestic violence survivors had lodged police reports prior to coming to the Refuge. During their stay at WAO, we assisted 25 women in making police reports. Some of these reports were follow-up reports as some women made incorrect reports or they needed to give additional information.

Out of those who made police reports, only 25 requested for an Interim Protection Order (IPO). 19 of them received their IPOs, and the rest did not get an IPO as the police did not open investigation files because their cases were not deemed serious enough. WAO continues to lobby for better police response.

2.2.2 SINGLE PREGNANT WOMEN

Although WAO is uncomfortable with phrases like “single and pregnant” or worse still “unwed mother”, we want to capture the types of situations where women do get pregnant and may not necessarily have the support from their boyfriends, family or community.

There were seven (7) single and pregnant women in the shelter throughout 2013, compared to 12 in 2012. They were between the ages of 18 to 29. Among them six (6) were unemployed and one (1) was still studying. All of them had consensual sex with their partners but without protection.

During their stay at the Refuge, the pregnant women were sent for pre-natal check-ups on a regular basis and were also given information on nutrition, pre natal and post-natal care. Since they were first-time mothers, they were also given counselling on how to deal with the stigma and discrimination that they might face. They were also briefed about the options available to them and their babies.

Out of seven (7), four (4) women said they had some knowledge about family planning, but only one (1) used contraceptive. The others who did not use contraceptives gave reasons such as they thought that they would not get pregnant or they were unaware of family planning options including one woman who said she did not know how to use a condom.

Five (5) of the women opted to give their babies up for adoption either to people whom they knew or to couples selected by the medical social workers at the hospital and welfare department.

2.2.3 WOMEN WHO WERE TRAFFICKED

Trafficking for labour and sex work is a serious issue in Malaysia where women enter the country legally but end up with no proper papers, deplorable working conditions and very low or no wages. All of them were deceived, led to believe that they will receive a good wage with their work permits organised and in fact, paid agents in their home country to come to Malaysia to work.

We received 32 women aged between 18 and 53 years who were trafficked and abused by their employers or agents. Most of them were referred by their respective embassies. Among these women, 23 were brought in as domestic helpers, one (1) as a cleaner and seven (7) were forced by the agent or multiple agents into sex work.

30 of the residents were safely repatriated back to their country of origin.

2.2.4 MIGRANT DOMESTIC WORKERS

Three (3) migrant domestic workers sought shelter in 2013. They were from Indonesia, Philippines and Sri Lanka respectively. The problems that the workers faced included non-payment of wages, withholding documents, deprivation of food, reluctance of an employer in sending them back to country of origin when client's husband has passed away, physical and psychological abuse. The social workers then deal with the respective embassies, police, immigration department, airlines and drive them to the airport to return to their home country.

The social workers also negotiated with the employers and agents to retrieve their wages and passports. The Indonesian and Sri Lankan embassies were very prompt in taking action and our clients were able to return home safely. One (1) client decided to look for other resources to continue their work in Malaysia.

2.3 WOMEN'S PROGRAMMES AT THE REFUGE

In 2013, various activities and programmes were carried out for the women at the Refuge. Our thanks to volunteers *Vivienne Lee, Goh Poh Kim, Annie Ng, Pricilla Siow Pui Yee, Koochithressia K. Thomas, Josephine Oon Kooi Lian, Tang Siew Fun, Kochuthressia Thomas, Sharon Yong Abdullah and Jamie Rothbard* for their dedication and efforts in carrying out these programmes. Not forgetting our interns for 2013 *Sara Niri, Esther Lim, Hanusa Devi, Elvin Suherman Chang and Lauren Gard*.

Many of the activities and programmes are supported by various partnering organisations such as *Malakoff, Quota Club, Soroptomist International* and *Klinik Kesihatan Jaya*.

Through our diverse volunteers, interns and partners, we were able to design a wide variety of programmes and events catering to the many different interests of the women living in our shelter. Programmes such as baking lessons, yoga lessons, beading lessons, English language classes and computer classes were held almost weekly, complemented by talks on breast-feeding, breast cancer awareness and general health and hygiene talks. We also conducted occasional educational outings to locations such as the Pusat Sains Negara, Petrosains, Kidzania as well as recreational activities such as visits to parks, forest reserves, and to the movies.

WAO started a new economic empowerment programme which is the “*Back to Work*” programme. The target audience are women who had secured a job while they were staying at the shelter. The women would apply for RM100-RM300 and the money would be used for transport, food allowance and clothing. Seven women benefited from the programme since July 2013.

Under this programme, “*Ride for Life*” was initiated by *Beautiful Machines Motorcycle Club and The Malaysian Punjabi Bikers* whereby four (4) ex-residents received a Modenas 100 motorbike each with road tax and insurance coverage.

Accentive Marketing Consulting conducted a programme in preparing women to go back into the work force. Women learnt basic computer skills, “*Dress for Success*” and basic interviewing skills.

There were two special educational programmes in 2013. Firstly, “*Choose2Protect*” an education programme sponsored by Durex engaged trainers from Federation of Reproductive Health Association (FRHAM) to conduct series of sex and reproductive education sessions for our residents. Secondly, nurses and doctors from Klinik Kesihatan Jaya came to the shelter once a week to conduct basic health screening for women and children followed by a discussion and talk on health issue.

Our Annual Gathering in December had 150 residents, ex-residents and their children getting together for fun, food, gifts and games.

2.4 CHILDREN’S PROGRAMMES AT THE REFUGE

The Refuge housed 109 children who came in with their mothers. The children’s ages ranged between newborns and 18 year olds. They came from various degrees of abusive situations and were also in need of physical, psychological and social support.

Child Assessments

The children were assessed to gauge the impact of their home environment. Social Workers who were not in charge of their mothers’ cases were assigned to the task of talking to them so that one family is being taken care of by more than one social worker. Based on the child assessments, children workshops were organised to address identified needs. As of 2013, children were each given a pocket file to keep their personal belongings and books. Children were also given workbooks on English, Bahasa Malaysia, Science and Mathematics to facilitate learning. Interns *Sara Niri, Hanusa Devi, Elvin Suherman Chang, Lauren Gard and Deivi Usturojevic* lent a big hand in helping the kids.

2.5 THANK YOU TO SPONSORS

WAO must put on record our thanks to *Yayasan Sime Darby, Malakoff, Gardenia Confectionary and Malayan Flour Mills* for supporting our Refuge and Child Care Centre services. A very special thanks to all donors and sponsors who donated groceries and to all those who sponsored food, door gifts and presents for our year end gathering.

Quota Club initiated two (2) projects with WAO. Firstly, they provided welcome packs (towel, toothbrush and necessary toiletries) for all women who seek shelter at WAO. Secondly, they provided kitchen and cookware for women who have decided to live independently and set up their new home.

Sime Darby Medical Centre provided free full body medical check-up which worth RM800 each for five of WAO's residents in the shelter.

2.6 WOMEN WITH COURT CASES

Social workers and programme officers continued supporting 25 clients who had court cases and some of the clients had more than one (1) court case. There were a total of 35 court cases in 2013, which includes 17 criminal cases, 11 civil cases and seven (7) syariah cases.

Among 17 criminal cases, 10 were domestic violence cases whereby the perpetrators were charged for criminal intimidation, four (4) were for physical injury, two for grievance injury and three (3) for threatening to harm or kill. One (1) perpetrator was charge for murder. Other cases include one (1) for child abuse and one (1) for child sexual abuse. There was a trafficking case where her employers were charged under three (3) offences; trafficking, physical injury and obstructing a public servant in discharging his public duty. The other three (3) cases involved clients who were charged for causing hurt, throwing a stone at her in-law's house and lodging a false police reports.

Sentencing

Among the above, 13 cases saw closure in 2014. There were five (5) cases where the accused was sentenced. One was fined RM1,200 or one week jail for causing hurt to the clients and another a fine of RM4,500 or five months jail for physically abusing his child. One (1) accused was fined RM1,500 or one (1) month jail for threatening to harm. All paid their fines and escaped jail sentence.

On the trafficking case, a woman's three (3) employers were sentenced for three and a half years for causing physical injury and five (5) years for trafficking. For other cases, the accused were acquitted because of lack of evidence. For cases whereby WAO's clients were charged, they were fined RM300 and RM400 respectively.

Among the 18 court cases which involved civil and syariah cases - 10 cases child custody and eight (8) cases involved divorce and maintenance. Seven (7) were completed and three (3) are still ongoing.

WAO would like to record our thanks to the watching brief lawyers who represented our clients. They are *Goh Siu Lin of Messrs Shook Lin & Bok* and *Meera Samanther of Kang & Kang Advocates & Solicitors*.

2.7 TELEPHONE COUNSELLING

There was a slight decrease in counselling calls received in 2013 by 58 calls, from 2,023 calls in 2012 to 1,965 calls in 2013. We handled an average of 164 calls per month. Most of the callers called about domestic violence issues while others called about legal matters, sexual harassment, being single and pregnant and some called just to have someone to talk to express their emotions. Most of the clients are from the Klang Valley although there were calls from other states including Johor and Perak. We do receive calls from other than Malaysia.

2.8 FACE TO FACE COUNSELLING

There were 125 women who came in for face to face counselling in 2013 compared to 127 in the previous year. These sessions were held at the WAO Centre or the 3rd Centre as it is commonly known. Some of the

clients came in because they could not speak over the phone as they were at work or their husbands were at home. They felt more comfortable in a face to face setting instead of talking on the phone. Their problems were similar to those who called in for telephone counselling.

2.9 EMAIL ENQUIRIES

There was a decrease of 111 email enquiries. We received an average of 20 emails per month and a total of 238 emails by the end of 2013. Some of the emails were follow-up emails from the same person.

The public sends emails to request information about our services, procedures on getting birth certificates, welfare aid, shelter homes, housing and even crisis issues. WAO is currently a popular option for students researching on women's issues requesting for interviews and information. Although some came only to interview us about our services (which they could easily get from the website) many others wanted our opinions on matters such as violence against women, women's rights movement in Malaysia, single pregnant women and sexual harassment among other issues.

WAO ensures that all emails are responded to immediately. As emails are a very one-dimensional mode of communication, the language and tone that the message carries are given utmost priority to ensure that the clients feel reassured and get the support that they need.

2.10 FEMALE ASYLUM SEEKERS AND REFUGEES

2.10.1 COLLABORATION WITH UNHCR

Our work with the office of the United Nations High Commissioner for Refugees (UNHCR) began in 2003. WAO gives counselling services to women refugees at UNHCR premises on alternate Tuesdays.

In 2013, WAO provided 93 counselling sessions. These cases involved rape, attempted rape, sexual harassment, depression and domestic violence. There were also other issues such as difficulty coping living in Malaysia.

In December, WAO conducted two training for UNHCR's Outreach and Protection Intervention Unit (OPI) to create awareness for OPI's staff and focal points from refugee community organisations on issues related to Gender Base Violence (GBV).

2.10.2 COLLABORATION WITH ICMC

The Social Work department also carries out trainings and talks, and as in 2012 we continued our collaboration with the International Catholic Migration Commission (ICMC). This programme aims to recruit 25 women from various refugee communities to form a Refugee Women Protection Corps (RWPC) which will in turn raise awareness in their community on Gender Based Violence (GBV) issues and provide assistance for refugees who face Sexual and Gender-based Violence (SGBV).

WAO was contracted to conduct Training of Trainers' workshops for refugee women who were recruited under the RWPC by community leaders. WAO also conducted awareness training on Gender Based Violence issue for community leaders. Besides the usual training, ICMC had also engaged WAO

to conduct a 24-hour training to assist the community in building a team of peer counsellor to assist survivors of GBV.

In year 2013, ICMC approached WAO to provide shelter services for survivors who were identified by the RWPC. ICMC referred 17 refugee women for shelter – 15 from Myanmar, one (1) from Mali and Iraq. Among them, most were domestic violence survivors, two (2) were rape cases, one (1) was trafficked, three (3) were referred as they needed a safe space to stay before repatriation.

2.11 LEGAL AID CLINIC (LAC, BAR COUNCIL)

Fresh out of university, these lawyers are obliged to spend 12 days during their chambering stint at various NGOs so that they may get “real” experiences before they enter the legal workforce.

Prior to coming to WAO, the chambering students were trained in three main areas; syariah law, family law and NGO work. Syariah and family law trainings were conducted by LAC-KL whereas the women NGOs’ training was conducted by SIS, AWAM and WAO premises. From WAO, Meera Samanther, Wong Su Zane and Nazlina Abdul Ghani conducted these sessions.

In 2013, we had 10 chambering students - *Prasana Karunamoorthy, Maizura Mohd Amin, Ramizah Mohd, Nasuha Mohd Noor, Farah Jihan bt Ariffin, Isabella Ng, Loh Fong Cheng, Nur Ain Mohd Salleh, Maryam bt Khalizan, Lim Yvonne* who came once a week for 12 weeks in a stretch. They were required to be on duty either on a Monday or a Friday, from 10.00am until 4.30pm. Each chambering student handled telephone calls, face to face interviews, documented cases and compiled statistical data of residents and ex-residents. They also accompanied some of the women to courts, police stations and clinics.

3.0 SUPPORT SERVICES FOR EX-RESIDENTS



*"There are teachers and volunteers to teach me
so I can study and learn more things.*

*I can also go swimming and sometimes, I go to
our garden and play on the swing. It's safe here."*

A 6 year old child at the WAO Child Care Centre

The Refuge was established to cater to women in crisis situations who needed a safe haven for herself and her children. When a woman decides to lead an independent life away from violence, she faces many challenges - she has to cope with finding a job, housing, childcare and earning enough money to support her family.

WAO realised this as far back as June 1985, when we developed the Anak Angkat Programme to assist women who decided to live autonomously. Subsequently, we set up the Child Care Centre in 1990.

Single mothers have a right to institutional support. Based on the experiences of the women we assist, WAO lobbies for the government to set up affordable child care centres, provide low-cost housing and financial support for survivors of domestic violence.

3.1 THE CHILD CARE CENTRE (CCC)

The CCC is a very special children's home, which specially caters for the children of our clients who had sought shelter at the Refuge. The children may have witnessed incidents of domestic violence, or even been the victim of violence themselves. CCC serves as a safe and temporary home for children up to the age of 16 years. This unburdens the mothers thus allowing them the time, space and energy to rebuild their lives, secure stable jobs and build themselves up financially. The eventual goal is for them to set up a home so that they can reunite with their children and live together as a family unit again.

The number of children in our facility is kept to a maximum of 15 so they can be given specialised care and attention by a group of dedicated and trained full-time staff consisting of a social worker and three (3) child-minders who work on a rotation basis. Social workers assist the mothers with other logistic matters like school transfers and kindergarten enrolment.

Mothers are encouraged to visit or stay over during weekends and on their off-work days in order to spend time with their children. They are also encouraged make phone calls and speak with their children as often as possible. This is an important way of reassuring the children that their mother is still very involved in their lives. Mothers are expected to bring their children home during school holidays unless they have yet to set up a home environment.

3.1.1 NUMBER OF CHILDREN

In 2013, there were 32 children staying at CCC. These consisted of 10 girls and 22 boys from 17 mothers. Six (6) of the children stayed for less than a month; most of the children have been living at the CCC for more than seven (7) months.

The following table shows the number of children and the length of their stay.

Length of stay	Number of children
2 year	7
1 year	2
9 months	2
8 months	1

7 months	1
6 months	1
5 months	6
4 months	2
3 months	4
1 month	3
Below 10 days	3

Refugee Children

Eight (8) refugee children from Myanmar stayed at the CCC in 2013. Six (6) of them left mid-year for the USA under the UNHCR repatriation on programme. As they are refugee children, we could not send them to government-run schools and therefore they were home-schooled at CCC. They were taught Mathematics, English Language, Science, Bahasa Malaysia, General Knowledge and Art by our interns: *Cassandra Brauer, Sangeetha Selvanathan and Deivi Usturojevic* and volunteer, *Nanthania Carmini Appaduray*.

Detailed Breakdown of number of children at CCC in 2013												
2013	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec
Number of children beginning of the month	9	11	9	10	10	9	8	16	16	15	15	13
New children	6	3	2	0	1	4	8	0	0	0	0	0
Total	15	14	11	10	11	13	16	16	16	15	15	13
Number of children leaving for the month	4	5	1	0	2	5	0	0	1	0	2	9
Total of children by end of the month	11	9	10	10	9	8	16	16	15	15	13	4

3.1.2 SPONSORSHIP AND DONATIONS

In 2013, we received many donations in-kind from individuals and groups. Almost every month, the CCC would receive a call from an ex-resident, a volunteer or people who know about us to say that they wanted to provide a meal for our children. We would like to thank: *the Dinesh family and friends, Nantheni Subramaniam from Luther Clinic, Mrs. Ragesh (ex CCC mother), Krishnan Khanna and family, R. Seyal and family, the Tinish family and friends, the Saravanan family, Terence Gomes and Mabel Shoba*.

Besides food, CCC also received grocery items, household goods, toys, a dining table and bed-sheets. Our gratitude to *Corrine Gomis* and her group of friends, and *Carol Chin* and her friends. Thanks to *May Ann* who sponsored two (2) of our children to go to elementary school in 2014 with school uniforms, school bags and shoes.

During each festival period e.g. Hari Raya, Chinese New Year or Deepavali, our children consistently receive gifts from kind and generous donors. Last year, Christmas gifts were donated by the Damansara Methodist Church, Lioness USJ Church, Annie Ng, Corrine Gomis and Mercedes Benz Malaysia.

3.1.3 T-SHIRT PAINTING DAY

On 3 August, *Elisa Devis, Yuhan Lee, Yukari Hani, Veena Sankar and Jun Yue* organised a T-shirt painting day. The children had great fun designing their own T-shirts.

3.1.4 MOVIE AND MUSICAL THEATRE

We were treated to movie tickets to watch “*Plane*” at Cineleisure, Mutiara Damansara and “*Thor*” at Mid Valley Megamall. The CCC children also received an invitation from our former CCC volunteer *Joanna Bessey of The Enfiniti Academy* to watch their musical production, “*Seussical Jr. Musical*” at PJ Live Arts (PJLA). In addition, our children, their mothers and staff enjoyed themselves watching the wonderful musical theatre “*Snow White and Seven Dwarfs*” at the Sunway Lagoon Theatre sponsored by *Sunway Pyramid*.

3.1.5 INTERNS AT THE CCC

Cassandra Brauer from Germany joined us in July 2013 and turned out to be a very dedicated and valuable asset, appreciated by all of us. Besides being very active in contributing new ideas and providing valuable insights for the betterment of the CCC, she was also passionate about teaching each and every one of our children. Another enthusiastic young intern, *Sangeetha Selvanathan* also worked alongside Cassandra in educating the children. Interns *Deivi Usturojevi and Elvi Suherman Chang* also helped out at the CCC and WAO Centre. The children greatly benefited from receiving attention from this international group of interns who clearly love and respect the children.

3.1.6 TUITION CLASSES

In 2013, we employed tutors to provide extra coaching to our children in Mathematics, English Language and Bahasa Malaysia. We also had a Mandarin tuition teacher come in to teach one of our children who was attending a Chinese-medium school.

3.2 ANAK ANGKAT SPONSORSHIP PROGRAMME FOR 72 CHILDREN

The rising cost of living nowadays has led to a myriad of financial challenges for single mothers. Since the arduous task of providing food, clothes, shelter, education and healthcare for their children falls squarely on their shoulders, single mothers are constantly facing a tough time to ensure that their children’s basic needs are all met adequately.

Realising the harsh reality that single mothers have to weather through day in and day out, WAO has taken upon itself to provide a platform where these mothers may have financial assistance. This is possible through the participation of generous sponsors in the *Anak Angkat Sponsorship* programme. The contributions of these sponsors who volunteered to provide financial assistance of RM70 per month to each single mother, most of whom were former residents in WAO's refuge, have indeed become a source of relief for them.

In the year 2013, a total of 34 families were involved in this programme and 72 children have benefited from the financial aid provided by the sponsors. These funds went into the provision of basic education and daily maintenance of each sponsored child. A social work officer from WAO acts as a medium of communication between the sponsors and sponsored children. Sponsors may keep an active interest in the development of their sponsored children through the provision of the children's academic reports, which are mailed to them twice a year. The steadfast support of the sponsors is highly encouraging with some sponsors volunteering to sponsor more than one child. This is a trend which WAO ardently hopes will continue to grow - all members of the public are encouraged to participate in, and contribute, to the *Anak Angkat Sponsorship* programme.

The list of sponsors who sponsored one child:

Arne Hayn	Indra Kulasegaran	Roy Suresh Kumar a/l Retnam
Billy Akunna	Jacqueline Ann Surin	Sheela Vasudevan
Ch'ng Ai Jian	Jennifer Chee	Shirin Binti Ismail
Chan Whye Ling	Julian C.H. Lee	Su Lee Soon Nee Yeo
Chin Kean Wai	Kamariah Mohd. Ali	Subashini Selvaratnam
Darina Yusof	Karpana Somasundram	Subbhiah/Kamal Gehi
Dr Resha A Malik	Kishotharan a/l Saniraan	Sundari a/p Annamalai
Dr Samantha Teh	Kon Cze Yan	Tan Chwee Gek
Dr. Jayalakshmi Pailoor	Lim Hui Ru	Tan Swee Mi
Dr. Saradha Narayanan	Linda Lim	Tan Yang Wah
Dr. Tan Lee Nak	Mok Tuang Wah	Usha Narayanan
Eswari Nagaraju	Noor Suraya binti Akhbar	Vincent Quah Soon Chooi
Fong Ju Li	Paul James Sapwell	Y.M. Tunku Abang Faisal Amir
Gunathevi Sinnadurai	Rachel Tan	

These are the sponsors who sponsored more than one child:

Soroptomist International Club of Damansara (5 children)
 Soroptomist International Club of Shah Alam (3 children)
 Nariza Hashim Petra (5 children)
 Renee Marcia Chandran (3 children)
 Shamala Nair (2 children)
 Putri Nor Shariza Noordin (2 children)
 Iskandar Hashim/Christa (2 children)
 Su Lee Soon Nee Yeo (2 children)
 Tracy Toh (2 children)

3.3 TUN TAN SIEW SIN MEMORIAL FUND (TTSS)

Upon the passing away of our patron Tun Tan Siew Sin in 1988, the TTSS Memorial Fund was set up in 1990 to provide financial assistance in the form of a nominal sum to help the women set up new homes or start a small business. Loans ranging from RM300 to RM1,000 were offered to our ex-residents. In 2013, five (5) women benefited from this fund. We now have a balance of RM12,845 left in the fund.

3.4 LEGAL AID FUND

Services of lawyers are crucial in custody issues but these services can be expensive. With the an initial amount of RM40,000 – the funds obtained from Hong Kong based Morgan Parker’s Wheel to Wheel project - we began a Legal Aid Fund in 2012 to assist women who have to go to court. In the usual case, the recipients do not have the financial means to employ lawyers and they are unable to wait for the services of lawyers from the Legal Aid Centre or Legal Aid Bureau, due to the urgency of their cases. These cases are usually about obtaining custody of their children. In 2013, two (2) women applied for, and received money from the Legal Aid Fund. In total, WAO gave out RM6,000 in 2013.

4.0 INTERNS AT WAO



"WAO has taught me about the "real" practical social work, and it has trained me on how to be more objective (but with feelings and passion) and not so subjective in this field of work - which is very important."

Elvi Suherman Chang, WAO Intern

Interns from all over the globe make WAO a small place after all! There were 11 interns who worked with us for the entire year of 2013. They hailed from Malaysia, Indonesia, Germany, the United States and Denmark.

No	Name	Country of origin	Internship period	Internship centre
1	Lea Baumsteiger	Germany	14 January - 31 June	Refuge and CCC
2	Esther Loh	Malaysia	15 January – 21 April	Refuge and CCC
3	Wan Zuat Yin	Malaysia	4 February – 9 June	Refuge and CCC
4	Sara Niri	Denmark	4 February – April	Refuge
5	Hanusa Devi	Malaysia	20 May – 30 November	Refuge
6	Jamie Tan	Malaysia	17 June – 25 August	3 rd Centre
7	Sangeetha Selvanathan	Malaysia	17 July – 31 October	CCC
8	Cassandra Brauer	Germany	17 July – 31 December	CCC
9	Deivi Usturojevic	Denmark	26 August – 10 January	3 rd Centre and Refuge
10	Elvi Suherman Chang	Sweden	2 September – 13 December	Refuge
11	Lauren Gard	United States	17 September – 31 January 2014	3 rd Centre and Refuge

4.1 INTERNS AT THE REFUGE

The majority of our interns are based at the WAO Refuge. They work closely with our social workers to assist in case management; this involves reading over social work reports, accompanying women to the police stations and courts, conducting activities in the Refuge and even observing counselling sessions. As it is at the WAO centre, interns also carry administrative tasks and a few, who are fluent in the Malay, Chinese or Tamil languages, are given the opportunity to handle phone counselling. These interns were given brief training and were supervised by the Social Workers. They were also informed about the importance of confidentiality as they are handling sensitive information.

Interns *Esther Loh*, *Wan Zuat Yin* and *Hanusa Devi* conducted individual and group counselling while *Sara Niri* and *Elvi Suherman Chang* led the women's programmes.

4.2 INTERNS AT CHILD CARE CENTRE

At the CCC, the interns work with staff in developing learning activities, school lessons, games and excursions aimed at developing the children's education and social skills.

Cassandra Brauer from Germany who was part of the Antarabudaya Student Programme (AFS) interned for nearly six months at the CCC. Cassandra was a valued intern as she was highly committed to the children assisted the children with their studies, developed activities and helped the child minders with the daily routine of the children. Cassandra was also incredibly helpful during the WAO Annual Gathering.

4.3 INTERNS AT WAO CENTRE


Interns who chose to be based at the WAO Centre are mostly involved in advocacy work. Among their tasks involve research, advocacy and administration. Interns also participated in The People's Tribunal of the 13th General Elections and the Malaysia Day celebration at Jalan Bangkung. At the Tribunal, they were part of the registration team and one intern helped with transcripts. On Malaysia Day, interns assisted staff to sell food at the booth and were extremely enthusiastic in talking to members of the public about WAO services.

One of the interns, *Deivi Ustrojevic* was featured in our quarterly newsletter, Inroads.

GET TO KNOW...DEIVI

Fun loving intern from Denmark

Written by Deivi Ustrojevic



How did you get to know about WAO?

It started with a friend of mine who got into Swinburne University in Kuching. He was so excited to go to Malaysia that he kept talking about how wonderful Malaysia is, the beautiful nature, the nice and warm weather, the interesting history and the multicultural society. So I started to get curious about what kind of place Malaysia is. Meanwhile, I was working on my exam project, which was about a women's crisis center in Denmark. That project made me want to look for an internship with an organization whose target group was socially marginalized women. So I went to the school library where we have all of the student's reports about the different internships abroad. There, I found several reports about WAO, which all sounded very exciting.

Is this your first time to Malaysia?

Yes. I have never been to an Asian country, so I am very happy and excited to be here and experience a culture that is so different from my own.

How is Malaysia different from your home country?

Being a part of the Bersih 2.0 People's Tribunal made me realize how many NGOs there are in Malaysia. It helped me understand how influential and important they are in society. It is fantastic to see a society where it's the advocates from different NGOs who are the ones helping people in need. Denmark also has a lot of NGOs, but they are not as influential or important as they are here. This is because of the advanced welfare system that is taking care of basically all kinds of socially marginalized people. Compared to the Danish welfare system, I think that the Malaysian "NGO society" has better quality of work and less restrictions compared to the work performed by social-workers who are subject to work within the welfare framework. For instance, the welfare system requires the social-workers to work in a very standardized environment with little freedom of choice when it comes to how cases are carried out. Furthermore, the variety of help that is provided by NGOs is greater and more dynamic because they do not have to answer to one kind of framework in their work.

Tell us about your daily life in Denmark. Do you practise the same routine here?

Back in Denmark, I am studying to become a social worker. It is hard to get into a routine because the education mostly consists of self-study, which means that the amount of lectures can vary from everyday to no lectures for weeks. Apart from studying, I have a job as a cleanroom cleaner. Cleanrooms are sterile areas that are mostly used for the production of medical equipment. I like to be active in my spare time, so I try to go to the gym as often as possible. While in Malaysia, I have been spending most of the weekdays at work. However, on the weekends I travel and explore as much of Asia as I can.

What are you doing in WAO?

Until now, I have been working at WAO's 3rd Center. I have been so fortunate to be a part of the People's Tribunal, which is the thing I have been helping out with the most. From this week on, I will be working more at the CCC and the Refuge.

5.0 VOLUNTEERS AT WAO



"I have been volunteering at the shelter for more than 7 years. I teach the women to make simple bead accessories and I ask them to wear it and look at the mirror. They will then turn to look at me with a smile. It's so fulfilling for me to see them doing something for themselves."

Goh Poh Kim, a long-time volunteer for women's programmes at WAO Refuge

We conducted seven (7) volunteer orientations in 2013. Although not all volunteers move on to give their time, we encourage volunteers to become members. Whilst our newest volunteers have been with us for only a few months, almost 25 volunteers have been giving their time to WAO for over 15 years.

5.1 VOLUNTEERS AT THE REFUGE

Volunteer led activities at the Refuge are divided into three (3) main sections which are Skill Development, Fun Activities, Recreational Activities and Outings.

5.1.1 SKILL DEVELOPMENT

Beading and butterfly clip making classes were organised and taught by the volunteers. The aim of the classes is to provide the women with skills that can be developed into a small business which will provide them with some financial security. An ex-resident has already directly benefited from this class, earning herself RM900 from using her newly gained skills and making and selling bracelets and earrings.

We also had volunteers who gave public speaking training. This training empowers the women to overcome their fear not only in terms of public speaking but also to be able to communicate well to different kinds of people and to help one maintain poise and a calm head in times of stress.



Baking classes are popular as it can also be therapeutic bringing out the creative side of our residents. Another skill that helps improve their confidence to enter the work force is the basic computer skills taught by volunteers.

5.1.2 FUN ACTIVITIES

There are a number of leisure activities, organized by volunteers, that are available for residents at WAO. Some of these activities that were conducted are yoga, dance and art sessions.

5.1.3 RECREATIONAL GATHERINGS AND OUTINGS

Malaysia Day

Staffs need help at public education booths and one such event was the Malaysia Day celebration on 16 September held at Jalan Bangkung in Bangsar. Here volunteers helped to set up the stall, pack and sell food and also distribute WAO brochures.

Annual Get Together

The other event that they helped the WAO staff with was the year end Annual Get Together. This event for over 100 people is a big party for residents, ex- residents and their children.

5.2 VOLUNTEERS AT THE CHILD CARE CENTRE

The staff are supported and complemented by a bigger group of volunteers who consistently come every week on different days to give extra classes in languages, science, maths and drawing and counselling sessions, playing games, sport, yoga classes and dance classes for our children. Sometimes they take the children for outings like swimming, going to the playground or movies.

We put on record our thanks to these volunteers and organisations: *Urmilah Dass, Vara, Carol Chin, Shireen Hariharan, Annie Ng, Nanthania Carmini Appuduray, Atiqah Khamurudin, Jona Vantard.*

5.3 VOLUNTEERS AT THE WAO CENTRE

At the 3rd Centre volunteers help with the phones during staff meetings and every week two long-time volunteers, *Jolene Lim and Mrs Wong* spend half a day cutting out relevant news articles to be scanned for future reference.

We would also like to thank *Lai Ley Yoon* who led volunteers and interns in publication education booths in schools, colleges and universities.

6.0 WAO WEBSITE & SOCIAL MEDIA



"I want to thank Women's Aid Organisation for all the things you taught me. You are an inspiration. I wish to learn many more things from you all."

A Facebook post from Angeline

We renamed the headings of the sections on our website so that it is accessible when people, especially journalists, are looking for statistics, our publications and news items. In 2013 we uploaded the Universal Period Review (UPR) NGO report by COMANGO and 27 postings of press statements including two (2) in Tamil.

6.1 WEBSITE TRAFFIC

Number of visitors to website

Month	Total visit
January	3593
February	3330
March	4788
April	4787
May	4734
June	4188
July	3957
August	3380
September	3368
October	4490
November	4290
December	3638
Total	44905

Geographic location of visitors

Countries	No. of Visits
Malaysia	3329
United States	160
United Kingdom	98
India	96
Indonesia	45
Australia	46
Canada	37
Thailand	23
Philippines	18
Other*	127
Total	3979

**Brazil, Sweden, Spain, Germany, Poland, France, Netherlands, Nigeria, Egypt, South Africa, Tanzania, Turkey, Iran, UAE, China, Japan, Thailand*

WAO strives to utilize its social media tools to raise awareness on women's rights issues, advocate and attract supporters for WAO and our cause.

6.2 FACEBOOK (WWW.FACEBOOK.COM/WOMENS.AID.ORG)



WAO Facebook

Facebook still remains our main and biggest interactive platform for WAO. We post interesting links, event campaigns, fun quotes, poems and press statements to promote discussion and awareness. To date the page has 4,623 likes.

Our biggest audience are aged between 25 to 34 year olds, followed closely by audience aged between 18 to 24. Women make up 72% of our followers.

The *16 Days of Activism Against Gender Violence* was a major campaign that was organised using social media. The theme for the 2013 campaign was *Love Should Not Be Conditional*. Below are some snippets from the campaign.



"I Love You" card

Facebook post

Number of like and unlikes

Month	Total Likes	Total Unlikes
January	183	7
February	116	12
March	140	9
April	573	31
May	269	19
June	655	24
July	191	31
August	211	9
September	143	21
October	110	9
November	105	20
December	84	15
Total	2780	207

6.3 TWITTER @WOMENSAIDORG

Tweets

Following

Followers

Favorites

Lists

Photos and videos

Who to follow

- CFA Program @CFAProgram
- Shirkat Gah @Shirkat_Gah
- 15 Days Campaign @15DaysCam...

Malaysia Trends

- #HappyJomqiDay
- #toJunkoDay
- #telhAmerca
- May Allah
- Thaipusam
- Malaysia

Women's Aid Org @womensaidorg

4,312 TWEETS 183 FOLLOWING 1,493 FOLLOWERS

Tweets

Women's Aid Org @womensaidorg 7h
Apply for an 5-day training for human rights or women's human rights by @Isinti
Apply here: ow.ly/AV5b

Women's Aid Org @womensaidorg 11 Jan
WAO is hiring a Communications Officer. Apply now & help us end //DomesticViolence in Malaysia ow.ly/V4dGbG

Women's Aid Org @womensaidorg 13 Jan
Representatives from #COMANGO pose for a solidarity photograph at the end of press conference this morning. pic.twitter.com/mAR3Psrnrl

WAO Twitter

The Twitter page is useful in delivering up to the minute update. We organised two (2) Tweetathons.

The first was the *#NoExcuseForRape*, a response to the alleged rape during the SUKMA games as well as a critical response by the PAS Rantau Panjang MP Siti Zailah Mohd Yusoff calling for laws preventing women from wearing indecent clothing to avoid sexual crimes.

Example of Tweets:

- Real men know the difference between consent and rape, rapists don't. *#NoExcuseForRape*
- Alcohol does not cause rape, rapists do. *#NoExcuseForRape*
- Telling girls not get raped does not prevent rape, rapists do. *#NoExcuseForRape*
- Being the only girl at a party does not cause rape, rapists do. *#NoExcuseForRape*
- Short skirts does not cause rape, rapists do. *#NoExcuseForRape*

The second Tweetathon was *#LoveShouldNotBeConditional*, which was our social media initiative for the 2013 *16 Days of Activism* which begin on 25 November and ends on 10 December.

Example of Tweets:

- Don't assume that abusers will change..after marriage..or after a child, they often don't. *#LoveShouldNotBeConditional*
- An emotionally abusive partner systematically asserts control and domination over the spouse *#LoveShouldNotBeConditional*
- Emotional abuse happens gradually & can be detected early on in a relationship *#LoveShouldNotBeConditional*
- Signs of EA: Constant mistrust & accusations of being unfaithful is a sign of an unhealthy relationship *#LoveShouldNotBeConditional*
- e.g. of EA:- 'I will hurt the baby if you don't listen to me' *#LoveShouldNotBeConditional*

Both sides flay PAS MP for dress code remark

f Share 0 Tweet 0 Comments 23



VIDEO | 3.32 min

Several leaders from both sides of the political divide today stood together condemning PAS Rantau Panjang MP Siti Zailah Mohd Yusoff's call to enact laws to prevent women from wearing "indecent" clothing in order to curb sexual crimes.

Leaders from both BN and Pakatan Rakyat made their stand clear in cyberspace when responding to a 'twitterthon' initiated by the Women's Aid Organisation (WAO) with the twitter tag *#NoExcuseForRape*.

Seremban MP Anthony Loke (left) and Kulai MP Teo Nie Ching were the two DAP MPs who gave the thumbs down on their ally.

"The idea to use dress code to solve rape not only insults women, but insults men as well," Teo tweeted.

Loke retweeted two tweets from WAO that said "Short skirts do not cause rape, rapists do", and "Real men treat women with respect, rapists don't."

Even DAP's official twitter account 'dapmalaysia' also urged twitter users to join the 'twitterthon' to "raise public awareness on rape issues, stigma, stereotypes..."

Youth and Sports Minister and Umno Youth chief Khairy Jamaluddin Abu Bakar's tweet that said "There is *#NoExcuseForRape*" was retweeted over 400 times.

Article from Malaysiakini for the *#NoExcuseForRape* campaign

7.0 PUBLIC EDUCATION



WAO should actually be conducting talks in schools to make boys and girls understand respect for each other."

Rotary Club member

Public education is a form of advocacy to not only inform the public but to bring about a change in mind sets that still regard women as the weaker sex and therefore not equal. WAO utilises various tools ranging from social media, website, booths, pamphlets, television and radio shows, we are also invited to give talks. Just last year alone, we gave 35 talks and conducted 18 training sessions.

It is difficult to gauge the impact of these public education sessions but we can only continue to reach out to everyone to raise awareness on Violence Against Women (VAW), women's rights and what WAO is doing to uphold these rights.

During these talk sessions, we are asked many questions that then help us understand what are the myths that need dispelling, for instance "Why do women return to the abusive situation?", "If a nasi lemak seller has AIDS, will I get infected if I eat her nasi lemak?", "Are children protected under the Domestic Violence Act?".

PUBLIC EDUCATION BOOTH IN JOHOR

Popular Bookstore invited us to set up a booth at its massive year end sale from 21 November – 1 December 2013 in Danga City Mall, Johor.

Once there, we began to realise that although WAO is known in the Klang Valley, our presence and services were relatively unknown in Johor, and as a result received mixed reactions from the crowd. On one hand, we found it interesting to observe that some were unsure and some perturbed by being handed a WAO brochure – on domestic violence, abuse and help. The comments we got were, "*I don't need help*" or "*This isn't for me*" and we just gently said to them to pass on the information to whoever needs it or might need it. At the same time, we were also gushed over with support, in forms of compliments and donations. WAO social worker Jessie Ang who was part of the Johor crew was approached by some members of the public seeking advice for themselves or for someone they knew. We also got request a few times for a WAO office to be based in Johor. That prospect would be ideal, however limited funds does place a constraint on the expansion of our services.



Donors at WAO's booth

On the whole, the public education campaign in Johor was enlightening and helped us gauge the awareness of the Johor community on issues relating to gender violence and violence against women.

CHOOSE TO PROTECT

Durex, AIESEC, Federation of Reproductive Health Associations, Malaysia (FHRAM) and WAO participated in a campaign called Choose2Protect, which targeted colleges and universities in Malaysia. The campaign was aimed to educate college students on sexually transmitted infections (STI) and the importance of safe sex.

WAO presented a gender perspective, emphasising the role of power relations in sex and sexual relations. Among the few universities that we presented at were Taylor's College and Pine Academy in Sabah.

Understanding power relations within a relationship helps negotiate one's role in it. We strongly believe that because of the basic fact that whoever controls and has power within a relationship, also controls the sexual relations. This intersects and strongly determines abuse within a relationship.



Students participating in the Choose2Protect talks

TALKS

NO	DATE	TITLE/TOPIC	ORGANISED BY	PRESENTER
1	21 Jan	"Sexual harassment at the workplace" at New Era College, Media Studies Department	New Era College- Media Studies Department	Wong Su Zane
2	19 Feb	"WAO's services and Violence Against Women" to a group of Japanese and Burmese students	Learning Across Borders	Ivy Josiah
3	22 Feb	"Peranan WAO dalam membantu mangsa keganasan rumahtangga" at Hospital Sungai Buloh, Selangor – Continuous Medical Social Work Education	Hospital Sungai Buloh – Continuous Medical Social Work Education	Nazlina Abdul Ghani
4	7 Mar	"Violence against women" at Asrama Semai Bakti, Felda	FELDA	Nazlina Abdul Ghani
5	7 Mar	"Peranan WAO" to a group of teachers from Persatuan Perguruan Kebangsaan at WAO Centre	Persatuan Perguruan Kebangsaan Malaysia	Nazlina Abdul Ghani
6	8 Mar	"Defining Success Your Way" at KLPAC	Accenture	Vivienne Lee
7	20 Mar	"WAO's work" to commemorate International Women's Day at British Council	British Council	Ivy Josiah
8	27 Mar	"Sexual harassment" at Help University	Help University	Ivy Josiah
9	19 Apr	"WAO's services, shelter and advocacy" to visitors from Quota Club at WAO centre	Quota Club	Jessie Ang and Yu Ren Chung

10	15 May	"Peranan WAO" to the team at Social Work Department, Hospital Kuala Lumpur	Medical Social Works Department	Nazlina Abdul Ghani
11	5 Jun	"WAO's services and shelter service" to a group of people from Zurich Insurance at Refuge	Zurich Insurance	Jessie Ang
12	19 Jun	"WAO's services" to New Era College Students at WAO centre	New Era College	Wong Su Zane and Chris Chong
13	6 Jul	"Safety in the home and on the streets" at Tan Chong Motors	Tan Chong Motors	Ivy Josiah
14	8 Jul	"WAO and domestic violence " at CIMB	CIMB	Yu Ren Chung and Nisha Santhar
15	9 Jul	"Changing Lives –WAO's Perspective on Successful Public Affairs Campaigns" at Perspective Strategies	Perspective Strategies	Ivy Josiah
16	13 Jul	"Working in WAO and the NGO field" at Teach For Malaysia	Teach For Malaysia	Yu Ren Chung and Nisha Santhar
17	19 Jul	"Sexual harassment" at Zelan Corporation	Zelan Corporation	Nazlina Abdul Ghani
18	22 - 24 Jul	"Support/empowerment interventions, the management/operations and the success and challenges" at Association for the Promotion of the Status of Women in Bangkok	Association for the Promotion of the Status of Women in Bangkok	Ivy Josiah
19	30 Jul	"Girl power to tackle social issues" at Methodist Girls School	Methodist Girls School	Ivy Josiah
20	29 Aug	"Violence, abuse, sexual harassment and prevention of sexual harassment" at Monash University	Monash University	Nisha Santhar
21	5 Sep	"Remaja dan gejala sosial" to Pelajar Kursus Asas Penjagaan Kesihatan Kumpulan 23 Sessi 2/2013 at Kampus Kelana Jaya, Asrama Felda	FELDA	Nazlina Abdul Ghani
22	11 Sep	"Sexual and Reproductive Health and Rights (SRHR)" to UNFPA and Officials from Health Ministry of Bangladesh WAO centre	UNFPA	Ivy Josiah

23	15 Sept	“WAO’s involvement in empowering women in Malaysia and experience in social work” for the Women’s Section Unit at Kuala Lumpur and Selangor Chinese Assembly Hall	Kuala Lumpur and Selangor Chinese Assembly Hall	Wong Su Zane
24	16 Sep	Hosted and emceed the Bobo Talk at Leonardo’s	Malaysia Day Organisers	Ivy Josiah
25	23 Sep	“Violence against women” at Asrama Felda	Asrama Felda	Nazlina Abdul Ghani
26	25 Sep	“Sexual harassment” at Menara MIDF	Malaysia Industrial Development Finance Berhad (MIDF)	Nazlina Abdul Ghani
27	26 Sep	“Peranan NGO dalam kes rumahtangga” at Jabatan Kesihatan Negeri Selangor	Jabatan Kesihatan Negeri Selangor	Nazlina Abdul Ghani
28	28 Sep	“Domestic violence” at St. Anne’s Church, Klang	St. Anne’s Church, Klang	Yogasri Sivanyanam
29	5 Oct	“WAO and domestic violence” to a group of girl guides at WAO centre	Girl Guide Association	Jessie Ang
30	26 Oct	“Domestic violence” at Legal Aid Centre.	Legal Aid Center	Umadevi Rajah Denram
31	7 Nov	“WAO’s services” at Inner Wheel Club, Bukit Lira	Inner Wheel	Ivy Josiah
32	9 Nov	“Keganasan terhadap wanita” for police at Crystal Crown	IPD Petaling Jaya	Nazlina Abdul Ghani
33	21 Nov	“Violence against women” to a group of medical students from Cyberjaya University College of Medical Sciences	Cyberjaya University College of Medical Sciences	Nazlina Abdul Ghani
34	1 Dec	“Menangani keganasan terhadap wanita” at Dynasty Hotel, Ballroom	Jabatan Pembangunan Wanita	Nazlina Abdul Ghani
35	4 Dec	“Violence against Women” to UNHCR staff	UNHCR	Nazlina Abdul Ghani

TRAININGS, SEMINARS AND WORKSHOPS

NO	DATE	TITLE/TOPIC	ORGANISED BY	PRESENTER
1	4 Mar	ICMC Training: Peer Counseling	ICMC	Nazlina Abdul Ghani and Su Zane Wong
2	22 May	ICMC Training: Peer Counselling	ICMC	Nazlina and Wong Su Zane
3	31 May	ICMC Training: Peer Counselling	ICMC	Nazlina Abdul Ghani and Wong Su Zane
4	5 Jul	ICMC Training for Refugee Women Protection Corps – Awareness on Gender Based Violence	ICMC	Wong Su Zane and Yogasri Sivanyanam
5	19 Jul	ICMC Training for Refugee Women Protection Corps – Awareness on Gender Based Violence	ICMC	Wong Su Zane, Nazlina Abdul Ghani and Umadevi Rajah Denram
6	22 Aug	Workshop: Choose2Protect: Talk on Sexually Transmitted Diseases at Refuge	Perspective Strategies	Vivian Yap and team from Durex
7	5 Sep	ICMC Training: Peer Counselling Training for Supervising	ICMC	Nazlina Abdul Ghani
8	6 Sep	ICMC Training: Awareness of Gender Based Violence	ICMC	Nazlina Abdul Ghani and Umadevi Rajah Denram
9	14 Sep	Workshop: Peer Educator Talk at Federation of Reproductive Health Associations, Malaysia (FHRAM) under the Choose2Protect campaign	Perspective Strategies	Ivy Josiah and Nisha Santhar
10	26 Sep	Workshop: Choose2Protect: Talk on Sexually Transmitted Disease at Sunway University	Perspective Strategies	Ivy Josiah and Nisha Santhar

11	27 Sep	Workshop: Choose2Protect: Talk on Sexually Transmitted Disease at Sunway University	Perspective Strategies	Ivy Josiah and Nisha Santhar
12	30 Sep	Workshop: Choose2Protect: Talk on Sexually Transmitted Diseases at Taylor's College	Perspective Strategies	Nisha Santhar
13	1 – 5 Oct	Training on CEDAW in Timor Leste	IWRAW Asia Pacific	Ivy Josiah
14	30 Oct	Legal Aid Centre and NGO Training	Legal Aid Centre	Nazlina Abdul Ghani
15	5 Dec	Panel discussion on 16 Days of Activism at University Malaya. The discussion was moderated by Ms. Bonnie Gutman, Counselor for Public Affairs. The other panellist were Maimuna Merican and Shaila Koshy	University Malaya	Ivy Josiah
16	7 Dec	Community Leaders Training on Violence Against Women at UNHCR	UNHCR	Wong Su Zane and Umadevi Rajah Denram
17	13 Dec	ICMC Training: Refugee Women Protection Corps	ICMC	Nazlina Abdul Ghani and Yogasri Sivanyanam
18	30 Dec	ICMC Training: Refugee Women Protection Corps	ICMC	Nazlina Abdul Ghani and Yogasri Sivanyanam

PUBLIC EDUCATION BOOTHS

No	Date	Title/Topic	Organised by	Attended by
1	6 Mar	Taylor's Charity Bazaar	Taylor's College	Volunteers and interns
2	8 Mar	Public Education Booth at Accenture in conjunction with International Women's Day	Accenture	Vivian Yap, Saraswati and a volunteer

3	28 Mar	NGO Awareness Day at Taylor's College	Taylor's College	Volunteers
4	29 Mar	NGO Awareness Day at Taylor's College	Taylor's College	Volunteers
5	10 Apr	Leo Club Humanity Week at Monash University	Monash University	Volunteers
6	8 May	Sunway NGO Fair	Sunway University	Volunteers
7	22, 23 Nov	Public education booth at Popular Book Fair in Johor	Popular Book Fair	Ivy Josiah, Nisha Santhar, Vivian Yap and Jessie Ang

INTERVIEWS CONDUCTED BY STUDENTS

No	Date	Title/Topic	Organised by	Attended by
1	19 Mar	On WAO's work by Legal Aid Center students	Legal Aid Center	Nazlina Abdul Ghani
2	26 Apr	On Domestic Violence and WAO's role with students from UKM at WAO	UKM Students	Yogasri Sivanyanam
3	21 Jun	On Domestic Violence with students from Sunway College	Sunway College	Jessie Ang
4	2 Jul	On Aiyoh Wat Iah Awards and Sexual Orientation and Gender Identities with a researcher named Habiba Mao from International Christian University Japan	Habiba Mao	Yu Ren Chung
5	13 Aug	On Domestic Violence with student from University Islam Antarabangsa Malaysia	University Islam Antarabangsa Malaysia	Wong Su Zane
6	25 Sep	On Malaysian Civil Society with PhD student Stephen Giersdorf	Stephen Giersdorf	Yu Ren Chung
7	4 Oct	On International Migration: Urban Refugees and Access to Livelihood Research with a social researcher from Georgetown University	Georgetown University	Wong Su Zane
8	9 Oct	Interview with Rahim Manji, a researcher from New York University	New York University	Ivy Josiah

9	11 Nov	On the more or less conflict relations existing today between two versions of civil societies, one promoted by authoritarian states (what we call “state-led civil societies) through social organisations and quasi administrative unites created as an adjunct to the state and one emanating from grass root organisations and operating bottom up, such as Bersih (1.0, 2.0, 3.0 in Malaysia) with Professor Bernard Formosa	Professor Bernard Formosa from Paris Quest Nanterre University	Ivy Josiah
10	15 Nov	On Human Trafficking and Labour Migration with researcher Naomi.	Australia National University	Yu Ren Chung
11	15 Nov	On what it takes to be a social worker, its job description and WAO’s services with a group of UPM students.	UPM students	Jessie Ang
12	18 Nov	On Domestic Violence with UKM students.	UKM students	Jessie Ang
13	20 Nov	On Domestic Violence with students from UTAR – Bachelor of Broadcasting.	Students from UTAR – Bachelor of Broadcasting	Umadevi Rajah Denram
14	27 Nov	On NGO’s role in creating gender equality in Malaysia and the public’s attitude towards gender inequality.	Students from University of Malaya.	Umadevi Rajah Denram
15	28 Nov	On Centre for Applied Human Rights (CAHR) with Eleanor Farrow and Helen Griffiths a postgraduate students who are currently working on a research project with KRYSS	Students from University of York in UK	Ivy Josiah
16	19 Dec	On social workers preferred choice of theories/approach(s) in helping their clients or patients	Students from International Medical University	Wong Su Zane

INTERVIEW CONDUCTED BY MEDIA

No	Date	Title/Topic	Organised by	Attended by
1	2 Jan	BFM Big Picture on Women’s Achievement in 2012	BFM	Ivy Josiah
2	2 Jan	BFM – Evening Edition about Social Media	BFM	Ivy Josiah

3	2 Jan	Asia Broadcasting Network (ABN) on Rape	Asia Broadcasting Network	Ivy Josiah
4	4 Jan	NTV 7 on Domestic Violence	NTV7	Wong Su Zane
5	7 Jan	NTV7 Bella : Bella Confidential on the The Rising of Rape Cases in M'sia and the World	NTV 7	Ivy Josiah
6	11 Jan	Interview with Ivy Soon from The STAR	The STAR	Ivy Josiah and Ann Nunis
7	16 Jan	With Jacky Hussien from Cosmopolitan on The Sex Crime No One Talks About	Cosmopolitan	Ivy Josiah
8	21 Jan	Interview with Asia Broadcasting Network (ABN)	Asia Broadcasting Network	Ivy Josiah
9	21 Jan	EXPAT Magazine on Rape	EXPAT Magazine	Ivy Josiah
10	25 Jan	Morning Bell Capital TV @ Channel 127 on Violence Against Women – What's the definition	Capital TV	Ivy Josiah
11	1 Feb	With STAR on Regarding Break the Chain Flashmob on 14 Feb 2013	STAR	Ivy Josiah and Datin Mina Foong
12	7 Feb	Asian Beacon on how Ivy Josiah integrates the Christianity faith with work, or how much of what you do is due to your faith	Asian Beacon	Ivy Josiah
13	20 Feb	BFM The Bigger Picture on One Billion Rising and why it is important for men to be involved in the fight against violence against women	BFM The Bigger Picture	Yu Ren Chung and Ivy Josiah
14	28 Feb	Capital FM on International Women's Day	Capital FM	Ivy Josiah
15	6 Mar	STAR RAGE: Profile on Ren Chung and his work with WAO and with Ann on WAO's activities	STAR RAGE	Yu Ren Chung and Ann Nunis
16	6 Mar	Suria FM on why we chose the theme "Expect Respect"	Suria FM	Nazlina Abdul Ghani
17	7 Mar	NTV 7 Bella on The Gender Agenda: Gaining Momentum	Bella NTV 7	Meera Samanther
18	25 Mar	BFM on issue on Domestic Violence in Malaysia	BFM	Ivy Josiah

19	10 Apr	On Track Media Indonesia on issues pertaining to Migrant Workers and Violence Against Women	On Track Media Indonesia	Ivy Josiah and Yogasri Sivanyanam
20	17 May	BFM and KiniBiz on GE13 – What it means for business	BFM and KiniBiz	Ivy Josiah
21	26 May	Capital TV, Real Talk Program on Domestic Violence	Capital TV	Ivy Josiah
22	26 June	BFM on Domestic Violence Death – Nur Hidayah’s death	BFM	Sally Wangsawijaya and Ivy Josiah
23	9 July	Guang Ming Daily on Domestic Violence	Guang Ming Daily	Jessie Ang
24	10 July	Malaysia Kini TV (Mandarin edition) on Rape	Malaysia Kini TV	Wong Su Zane
25	18 July	Victoria Brown from STAR Online on Sexualization of Malaysian Youth	STAR Online	Ivy Josiah
26	18 July	Guang Ming Daily on Domestic Violence and My Personal Experience Serving as a Social Worker	Guang Ming Daily	Yogasri Sivanyanam
27	23 July	Guang Ming Daily on “Domestic violence and my personal experience serving as a Social Worker”	Guang Ming Daily	Nazlina Abdul Ghani
28	29 July	Guan Ming Daily on “Domestic violence and my personal experience serving as a Social Work Manager”	Guan Ming Daily	Wong Su Zane
29	14 Aug	Malaysiakini TV (Mandarin Edition) on Domestic Violence	Malaysiakini TV (Mandarin Edition)	Wong Su Zane
30	14 Aug	Bersih – People’s Tribunal interview		Sally Wangsawijaya
31	19 Aug	TV3 – NONA on “Respe kWanita”	TV3 - Nona	Nazlina Abdul Ghani
32	19 Aug	The STAR on Domestic Violence	The STAR	Sally Wangsawijaya and residents
33	20 Aug	KiniTV on Bersih People’s Tribunal	Kini TV	Sally Wangsawijaya and Ivy Josiah

34	26 Aug	Media Kini on Bersih – People’s Tribunal	Media Kini	Sally Wangsawijaya
35	27 Aug	Phone interview with Astro Awani on Merdeka Day	AstroAwani	Ivy Josiah
36	27 Aug	BluInc Magazine on Emotional Abuse.	BluInc Magazine	Yogasri Sivanyanam
37	29 Aug	Media FZ.com on Bersih – People’s Tribunal. Spokesperson: Dato’ Ambiga and Professor Gurdial	Media FZ.Com	Sally Wangsawijaya
38	3 Sep	Nanyang Siang Pau on Bersih’s – People Tribunal. Spokesperson : Professor Gurdial, Meera and 1 Organising Committee member	Nanyang Siang Pau	Sally Wangsawijaya
39	6 Sep	Face Off on Violence Against Women	Face Off	Ivy Josiah
40	10 Sep	Thomson Reuters on Bersih – People’s Tribunal. Spokesperson : Professor Gurdial and Dato’ Ambiga	Thomson Reuters	Sally Wangsawijaya
41	10 Sep	Channel News Asia on Bersih – People’s Tribunal. Spokesperson: Professor Gurdial and Dato’ Ambiga	Channel News Asia	Sally Wangsawijaya
42	11 Sep	TV3 – Wanita Hari Ini on “Keganasan Terhadap Wanita”	TV3 –WanitaHarilni	Nazlina Abdul Ghani
43	22 Oct	Malay Mail Online on Universal Periodic Review (UPR)	Malay Mail Online	Yu Ren Chung
44	23 Oct	BFM on Penal Code Amendments	BFM	Yu Ren Chung
45	24 Oct	BFM on Universal Periodic Review (UPR)	BFM	Yu Ren Chung
46	15 Nov	Ivy Soon from The Star on WAO’s services and 16 Days of Activism	The STAR	Ivy Josiah
47	20 Nov	Face to Face Programme at fz.com on The problems single mothers face in the country	Fz.com	Ivy Josiah
48	17 Dec	Astro Vaanavil– Paarvai on Violence Against Women and WAO’s Services	Astro Vaanavil	Umadevi Rajah Denram

INROADS

Inroads, WAO's newsletter started in 1992. The newsletter is a good tool to communicate with our members, volunteers and donors on the latest news and issues of WAO. Since 1992, we have published almost up to 44 issues of newsletter.

Each issue contains press statements and latest articles on advocacy work, interviews with staff, volunteers and interns, past and upcoming events and WAO's wishlist. The articles are simple and newsworthy. Aside from being informative, *Inroads* is also about relationship building. We constantly highlight the help that we received from WAO's supporters.

In 2013, we developed 2 issues of *Inroads*. For the first issue of the year, we had the opportunity to interview 3 men involved in Bell Bajao's One Million Men, One Million Promises Tweetathon. They expressed their views on the issues of violence against women. For the second issue of the year, we highlighted the experience of WAO's Executive Director and Advocacy Officer at The People's Tribunal of the 13th General Elections and also an interview with a representative from Zurich Insurance, WAO's new supporter.

Inroads is distributed electronically via email and Mailchimp to WAO staff, donors, members and volunteers. We also print and mail the newsletters to our supporters who prefer to receive a physical copy of the newsletter.

Issue (2012)	Pages	Link
January – June	14	http://wao.org.my/file/file/InRoads_JanJun2013_small(1).pdf
July - December	15	http://wao.org.my/file/file/InRoads%20Jul%20-%20Dec.pdf

8.0 WAO IN THE MEDIA



"There can be no more excuse for an employer, be it the government or private entity, to deny a woman her right to work and to the same employment opportunities as men, on the basis of gender."

Yu Ren Chung, WAO Advocacy Officer

In total, we recorded 178 WAO media appearances in 2013 up from 177 in 2012 and 105 in 2011. This includes 29 mentions of WAO, 79 comments by WAO, 33 letters to the editors (including JAG), 6 feature stories, and 31 interviews. The coverage includes print and online media, radio, and television, in English (141), BM (17), Chinese (19), and Tamil (1).

SUMMARY OF MEDIA COVERAGE IN 2013

No	Date	Type	Title	Who	Media	Language
1	2 Jan	Interview (radio)	2012 Recap on Women Issues	Ivy Josiah	BFM 89.9	English
2	6 Jan	Comment in an article	Consider chemical castration for rapists	Ivy Josiah	New Straits Times	English
3	7 Jan	Comment in an article	In Malaysia: Steady rise in cases over past decade	Ivy Josiah	The Straits Times	English
4	7 Jan	Interview (television)	Bella Confidential – The Rising of Rape Cases in Malaysia and the World	Ivy Josiah	NTV7	English
5	16 Jan	Letter to editor	We remember and we will not be indifferent to rape	JAG, WAO	Malaysiakini	English
6	20 Jan	Mention in an article	Global Nationality Review: The Real Human Cost of Discriminatory Laws	WAO	The Huffington Post (United Kingdom)	English
7	22 Jan	Letter to editor	收容中心阴暗一角 (Shelters' dark corner)	Wong Su Zane	Malaysiakini	Chinese
8	24 Jan	Comment in an article	WAO urges public to upload boy's picture on phones	Ivy Josiah	The Star	English
9	25 Jan	Comment in an article	Latin ladies give aid to WAO	Ivy Josiah	The Malay Mail	English
10	25 Jan	Interview (television)	Morning Bell - Violence Against Women	Ivy Josiah	Capital TV (Channel 127)	English
11	Jan 2013	Interview (magazine)	The Sex Crime No One Talks About	Ivy Josiah	Cosmopolitan	English
12	Jan 2013	Interview (television)	My Siasat: Domestic Violence	Wong Su Zane	NTV7	Chinese
13	5 Feb	Comment	Women groups hold Najib to his	Yu Ren Chung	The Edge	English

No	Date	Type	Title	Who	Media	Language
		in an article	promise			
14	6 Feb	Comment in an article	Malaysia urged to make marital rape a crime	JAG, WAO	Asia News Network	English
15	6 Feb	Comment in an article	Make marital rape a crime	JAG, WAO	The Star	English
16	6 Feb	Comment in an article	Malaysia must take CEDAW seriously	Yu Ren Chung	The Malay Mail	English
17	7 Feb	Comment in an article	United in one dance	Ivy Josiah	The Star	English
18	20 Feb	Interview (radio)	V-Day 2013: Ending Violence Against Women	Ivy Josiah, Yu Ren Chung	BFM 89.9	English
19	27 Feb	Comment in an article	The Body Shop 快闪舞提高女性暴力醒觉 (The Body Shop flash mob raises awareness of violence against women)	Ivy Josiah	Nanyang	Chinese
20	28 Feb	Interview (radio)	International Women's Day	Ivy Josiah	Capital FM	English
21	4 Mar	Mention in an article	Giant collects RM210,044 for four welfare bodies	WAO	The Borneo Post	English
22	4 Mar	Mention in an article	Help is just a call away	WAO	The Star	English
23	4 Mar	Mention in an article	Fighting for fairness	WAO	The Star	English
24	5 Mar	Mention in an article	WOMEN: Make changes through dance	WAO	New Straits Times	English
25	6 Mar	Interview (radio)	Expect Respect	Nazlina Abdul Ghani	Suria FM	Bahasa Malaysia
26	7 Mar	Interview (radio)	Bella: The Gender Agenda: Gaining Momentum	Meera Samanther	NTV7	English
27	7 Mar	Mention in an article	Association of British women donates RM140,000 to eight charity	WAO	The Malaysian Insider	English

No	Date	Type	Title	Who	Media	Language
			organisations			
28	8 Mar	Interview	Get Personal: Yu Ren Chung	Yu Ren Chung	The Star	English
29	9 Mar	Comment in an article	WAO launches Twitter campaign in conjunction with International Women's Day	Ann Nunis	The Star	English
30	12 Mar	Comment in an article	Public invited to vote in Aiyoh...WatLah? awards	Yu Ren Chung	The Sun Daily	English
31	12 Mar	Comment in an article	Najib, Rosmah nominated for awards but...	Yu Ren Chung	FMT	English
32	12 Mar	Comment in an article	Nominations in for homophobia and misogyny awards in Malaysia	JAG	Gay Star News	English
33	12 Mar	Comment in an article	Najib nominated for 'Aiyoh... WatLah?!' award	Yu Ren Chung	Malaysiakini	English
34	15 Mar	Comment in an article	Aiyoh... WatLah?! Awards return	Yu Ren Chung	Selangor Times	English
35	17 Mar	Mention in an article	Najib: Wanita akan jadi mata dan telinga kerajaan	WAO	The Malaysian Insider	English
36	17 Mar	Mention in an article	Women to be 'eyes and ears of government', says Najib	WAO	The Malaysian Insider	English
37	26 Mar	Mention in an article	Why the rush to form Lahad Datu RCI, civil groups ask	WAO	Malaysiakini	English
38	2 Apr	Interview (radio)	Aiyoh... WatLah?! Awards	Yu Ren Chung	BFM 89.9	English
39	4 Apr	Letter to editor	Let your voice be heard – Smita Elena Sharma	Smita Sharma	The Malaysian Insider	English
40	4 Apr	Comment in an article	Vote against 'sexist' candidates, urge NGOs	Yu Ren Chung	Malaysiakini	English
41	10 Apr	Interview (radio)	Migrant Workers and Violence Against Women	Ivy Josiah, Yogasri Sivanyanam	On Track Media Indonesia	English
42	10 Apr	Mention in an article	Think Pink	WAO	New Straits Times	English

No	Date	Type	Title	Who	Media	Language
43	12 Apr	Letter to editor	Drop appeal against teacher, new gov't urged	WAO	Malaysiakini	English
44	14 Apr	Comment in an article	Kempen The Pink Heart kumpul dana	Ivy Josiah	MyMetro	Bahasa Malaysia
45	14 Apr	Comment in an article	Aiyoh, mind that language lah	Yu Ren Chung	The Star	English
46	22 Apr	Comment in an article	Unilever lancar kempen Hati Merah Jambu	Ivy Josiah	Utusan Online	Bahasa Malaysia
47	23 Apr	Interview (radio)	Women's contributions to the well-being of this society	Ivy Josiah	BFM 89.9	English
48	10 May	Letter to editor	GE violence against migrants deplorable	WAO	Malaysiakini	English
49	11 May	Comment in an article	Activists demand better protection for children	Ivy Josiah	Asiaone Malaysia	English
50	16 May	Comment in an article	Mixed reactions on Twitter to Najib's new cabinet	WAO	Malaysiakini	English
51	17 May	Comment in an article	Group rues shortage of women ministers	JAG, WAO	Free Malaysia Today	English
52	17 May	Mention in an article	The Aiyoh... WatLah?! Awards 2013	JAG	Time Out KL	English
53	18 May	Letter to editor	Too few women in cabinet	JAG, WAO	The Star	English
54	23 May	Mention in an article	Event: Aiyoh... Watlah?! Awards 2013	JAG	Poskod.my	English
55	25 May	Mention in an article	Saturday events	JAG	The Star	English
56	26 May	Interview (television)	Real Talk Program: Domestic Violence	Ivy Josiah	Capital TV (Channel 127)	English
57	26 May	Comment in an article	Ex-women's minister Najib bags 'sexist' award	JAG	Malaysiakini	English
58	27 May	Comment in an article	Aiyo... watlah? awards 2013 "honour" the sexist, homophobic	JAG	AstroAwani	English

No	Date	Type	Title	Who	Media	Language
59	27 May	Comment in an article	Malaysia's homophobic and sexist winners revealed at the Aiyoh... WatLah?! Awards	Tashia Peterson	Gay Star News	English
60	27 May	Comment in an article	Winners of Aiyo...watlah? awards	Smita Sharma	The Sun Daily	English
61	27 May	Comment in an article	哎哟甚麼啦”第二屆頒獎禮·莎姐“燒內衣論”突圍 (The 2 nd AiyoWatlah award : Shahrizat “burn our bras” remarks won)	JAG	Guang Ming	English
62	28 May	Mention in an article	扬帆行军：女性的难处 (Sail forth: women's challenges)	WAO	Nanyang	Chinese
63	28 May	Comment in an article	Aiyo... Watlah?! you said and did?	Ivy Josiah	fz.com	English
64	28 May	Feature story	Done and busted	WAO	The Star	English
65	10 Jun	Letter to editor	Ignoring domestic violence deaths	JAG, WAO	Free Malaysia Today	English
66	10 Jun	Letter to editor	Turning a blind eye to domestic violence deaths?	JAG, WAO	Malaysiakini	English
67	11 Jun	Letter to editor	Better implementation and enforcement needed	JAG, WAO	The Malay Mail	English
68	12 Jun	Letter to editor	DOMESTIC VIOLENCE: Take steps to halt this social scourge	JAG, WAO	New Straits Times	English
69	14 Jun	Letter to editor	Repeal syariah criminal offences laws	JAG, WAO	Free Malaysia Today	English
70	18 Jun	Letter to editor	Kenapa mangsa sumbang mahram perlu disebat?	JAG, WAO	Malaysiakini	Bahasa Malaysia
71	25 Jun	Mention in an article	Menteri sedia jumpa NGO isu rogol wanita Penan	WAO	Malaysianreview	Bahasa Malaysia
72	26 Jun	Interview (radio)	Making a stand against domestic violence	Ivy Josiah	BFM 89.9	English

No	Date	Type	Title	Who	Media	Language
73	26 Jun	Letter to editor	JAG's response to Wanita ISMA	JAG, WAO	Free Malaysia Today	English
74	27 Jun	Comment in an article	Gender discrimination ruling stands as government withdraws appeal	Yu Ren Chung	fz.com	English
75	27 Jun	Letter to editor	What now for the abused Penan women?	Penan Support Group	Malaysiakini	English
76	27 Jun	Letter to editor	What's been done for Penan women since NTF report?	Yu Ren Chung	Free Malaysia Today	English
77	1 Jul	Letter to editor	性侵案的司法正义在哪? (Where's the justice in sexual assault cases?)	Wong Su Zane	Malaysiakini	Chinese
78	3 Jul	Comment in an article	MBPJ scraps guidelines after receiving strong criticisms from the public	Ivy Josiah	The Star	English
79	4 Jul	Comment in an article	No sane man will allow daughter to marry below 15, says Asri	JAG	Malaysia Today	English
80	6 Jul	Letter to editor	Domestic Violence Act already protects men	JAG, WAO	The Malay Mail	English
81	6 Jul	Letter to editor	Better enforcement needed to curb domestic violence	Sally Wangsawijaya	Free Malaysia Today	English
82	6 Jul	Letter to editor	Domestic Violence Act already protects men; put efforts on implementation and enforcement	WAO	The Malaysian Insider	English
83	6 Jul	Letter to editor	Domestic Violence Act already protects men	WAO	The Sun Daily	English
84	7 Jul	Letter to editor	Domestic Violence Act already protects men	JAG, WAO	AstroAwani	English
85	7 Jul	Letter to editor	Strengthen, not draft new law on domestic violence	JAG, WAO	Malaysiakini	English
86	7 Jul	Letter to editor	The Act also protects men	Sally Wangsawijaya	The Star	English
87	10 Jul	Comment	Penghakiman kes Kugan kembalikan	Ivy Josiah	The Malaysian	Bahasa

No	Date	Type	Title	Who	Media	Language
		in an article	semula kontroversi IPCMC		Insider	Malaysia
88	11 Jul	Comment in an article	Women's groups take woman MP to task over dress code	Ivy Josiah	The Malaysian Insider	English
89	11 Jul	Comment in an article	Sack officer of "flash your panties" remark, says women's activist Norhayati Kaprawi	Ivy Josiah	The Star	English
90	11 Jul	Mention in an article	These macho men make me gay - A. KadirJasin	Ivy Josiah	The Malaysian Insider	English
91	12 Jul	Comment in an article	Sack parliament officer over sexist remark call gets louder	Ivy Josiah	The Malaysian Insider	English
92	12 Jul	Comment in an article	MP gets dressing down over attire remark	Ivy Josiah	The Star	English
93	12 Jul	Comment in an article	Going equal	Ivy Josiah	The Star	English
94	12 Jul	Comment in an article	受害者画不出嫌犯模样挨骂 社工揭警方性侵调查不友善 (Social Worker: Police investigation was not supportive. Survivor was scolded for not able to identify the perpetrators)	Wong Su Zane	Malaysiakini	Chinese
95	12 Jul	Interview (video)	王好嫻:受害者画不出嫌犯模样挨骂 警方对性侵调查不友善 (Social Worker: Police investigation was not supportive. Survivor was scolded for not able to identify the perpetrators)	Wong Su Zane	Malaysiakini	Chinese
96	19 Jul	Comment in an article	Let's not trivialise rape	WAO	The Star	English
97	19 Jul	Interview	We have let our kids down, says WAO boss	Ivy Josiah	The Star	English
98	25 Jul	Comment in an article	Tribunal Rakyat bermula 18 September, kerajaan harus respon, kata Ambiga	Ivy Josiah	The Malaysian Insider	English
99	25 Jul	Letter to	Rights of non-converted spouse	WAO	The Malay	English

No	Date	Type	Title	Who	Media	Language
		editor	must be upheld when spouse converts to Islam		Mail	
100	25 Jul	Letter to editor	Rights of non-converted spouse must be upheld when spouse converts to Islam	WAO	The Malaysian Insider	English
101	26 Jul	Comment in an article	淨選盟：檢討大選舞弊 - 人民調查庭918開庭 (Bersih: Investigation of electoral fraud - People's tribunal hearing Sept 18)	Ivy Josiah	Guang Ming Daily	Chinese
102	29 Jul	Comment in an article	Caught in a dilemma	Ivy Josiah	The Star	English
103	29 Jul	Letter to editor	Rights of non-converted spouse must be upheld	WAO	Free Malaysia Today	English
104	3 Aug	Comment in an article	Police: Call us if you suspect domestic violence	Ivy Josiah	The Star	English
105	6 Aug	Letter to editor	Domestic Violence Act already protects men — Joint Action Group for Gender Equality	JAG, WAO	The Malay Mail	English
106	13 Aug	Comment in an article	Marital rape should be recognised as rape, say activists	Yu Ren Chung	The Star	English
107	13 Aug	Comment in an article	Malaysian activists call for marital rape to be recognised as rape	Yu Ren Chung	Asian News Network	English
108	14 Aug	Comment in an article	Marital rape is still rape: Malaysian activist Tan	Yu Ren Chung	The China Post	English
109	14 Aug	Comment in an article	M'sian activists call for marital rape to be recognised as rape	Yu Ren Chung	The Nation	English
110	14 Aug	Comment in an article	Police searching for man who allegedly assaulted wife in lift	Yu Ren Chung	The Star	English
111	15 Aug	Letter to editor	Keganasan Rumahtangga Serius	Sally Wangsawijaya	UtusanMelayu	English
112	15 Aug	Letter to editor	Keganasan Rumahtangga Serius	Sally Wangsawijaya	Utusan Online	Bahasa Malaysia

No	Date	Type	Title	Who	Media	Language
113	16 Aug	Comment in an article	Domestic violence victims have the right to protection order	Ivy Josiah	Asiaone Malaysia	English
114	16 Aug	Comment in an article	Cases of domestic violence spark concern	Ivy Josiah	The Malay Mail	English
115	16 Aug	Mention in an article	IIM Mahu Undang-Undang Keganasan Rumahtangga Dikuatkuasakan Secara Tegas	WAO	Kosmo!	Bahasa Malaysia
116	16 Aug	Mention in an article	IIM Mahu Undang-Undang Keganasan Rumahtangga Dikuatkuasakan Secara Tegas	WAO	mStar Online	Bahasa Malaysia
117	17 Aug	Comment in an article	Violent men, go get some expert help	Ivy Josiah	New Straits Times	English
118	19 Aug	Comment in an article	Jangan biar laporan rogol Penan berhabuk di rak	Ivy Josiah	Malaysiakini	Bahasa Malaysia
119	19 Aug	Interview (television)	NONA: Respek Wanita	Nazlina Abdul Ghani	TV3	Bahasa Malaysia
120	19 Aug	Letter to editor	Keganasan rumahtangga serius	Sally Wangsawijaya	Utusan Malaysia	English
121	20 Aug	Comment in an article	NGO: Ujian kehamilan PLKN dorong pengguguran bayi	Ivy Josiah	Malaysiakini	Bahasa Malaysia
122	21 Aug	Feature story	Breaking free from spousal abuse	WAO	The Star	English
123	21 Aug	Mention in an article	Child abuse: A victim speaks out	WAO	The Star	English
124	22 Aug	Comment in an article	Enough of Shahrizat, plead women's groups	Ivy Josiah	The Malay Mail	English
125	27 Aug	Mention in an article	Mencegah Penyakit Kelamin	WAO	SinarHarian	Bahasa Malaysia
126	29 Aug	Comment in an article	Committing to real change for women and children	Ivy Josiah, Shanthi Dairiam	The Star	English
127	31 Aug	Comment in an article	After 56 years, what do women still want?	Ivy Josiah	AstroAwani	English

No	Date	Type	Title	Who	Media	Language
128	2 Sep	Interview	Domestic violence and experience as a social worker	Jessie Ang	Guang Ming Daily	Chinese
129	3 Sep	Interview	Domestic violence and experience as a social worker	Nazlina Abdul Ghani	Guang Ming Daily	Chinese
130	4 Sep	Interview	Domestic violence and experience as a social worker	Yogasri Velliyen	Guang Ming Daily	Chinese
131	6 Sep	Interview (television)	Ivy Josiah	Ivy Josiah	Face Off	English
132	8 Sep	Comment in an article	吉隆坡 15日“鏗鏘玫瑰2”研討會地點改在本報文化廳 (Conference on Women's Voice in Malaysia)	Wong Su Zane	Sin Chew Daily	Chinese
133	12 Sep	Mention in an article	人民法庭【上篇】：人民法庭听证会查证舞弊还原真相 (People's Tribunal [Part I]: People's Tribunal hearing to verify the truth of electoral fraud)	Ivy Josiah	Nanyang	Chinese
134	15 Sep	Comment in an article	黃玉珠：30%婦女決策權應立法 (Enact a law to ensure 30% of women are involved in decision making)	Wong Su Zane	Sin Chew Daily	Chinese
135	17 Sep	Mention in an article	From schoolboys to politicians: Sexual objectification and communal accountability	WAO	The Malaysian Insider	English
136	19 Sep	Comment in an article	Sexualisation of women in ads a social norm	Ivy Josiah	The Star	English
137	25 Sep	Letter to editor	家暴法豈是纸老虎？ (How can the Domestic Violence Act be a toothless tiger?)	Wong Su Zane	Malaysiakini	Chinese
138	26 Sep	Comment in an article	Law on domestic violence should also cover abuse by other family members	Yu Ren Chung	The Sun Daily	English
139	27 Sep	Interview (radio)	People's Tribunal: In vain?	Ivy Josiah	BFM 89.9	English

No	Date	Type	Title	Who	Media	Language
140	2 Oct	Comment in an article	Bringing up boys	Ivy Josiah	The Star	English
141	3 Oct	Comment in an article	What of domestic violence between unmarried couples?'	JAG	Malaysiakini	English
142	8 Oct	Comment in an article	Religious issues may feature in UN review	Yu Ren Chung	The Sun Daily	English
143	15 Oct	Feature story	Isu keganasan terhadap wanita timbul lagi	Ivy Josiah	3R	Bahasa Malaysia
144	22 Oct	Interview	More protection for domestic violence victims	Ivy Josiah	The Ant Daily	English
145	23 Oct	Comment (radio)	Penal Code Amendments: "Bad Bill Bad Process"	Yu Ren Chung	BFM 89.9	English
146	24 Oct	Comment in an article	Comango: Muslim NGOs missing forest for the trees	Yu Ren Chung	The Malay Mail	English
147	24 Oct	Comment in an article	As peer review nears, NGOs hopeful Putrajaya will meet rights pledges	Yu Ren Chung	The Malay Mail	English
148	24 Oct	Interview (radio)	Reviewing Human Rights in Malaysia	Yu Ren Chung	BFM 89.9	English
149	24 Oct	Mention in an article	Muhyiddin receives UN Malaysia award	JAG	New Straits Times	English
150	24 Oct	Mention in an article	Ministries, organisations and individuals receive UN Malaysia Award	JAG	The Star	English
151	26 Oct	Comment in an article	No more stuffed bras for cancer victims	Ivy Josiah	The Star	English
152	31 Oct	Comment in an article	KLCC Aquaria plays host to WAO members	Yogasri Sivanyanam	New Straits Times	English
153	1 Nov	Letter to editor	Another domestic violence death: Are we missing the red flags?	Sally Wangsawijaya	Malaysiakini	English
154	2 Nov	Letter to editor	Another domestic violence death: Are we missing the red flags?	Sally Wangsawijaya	The Malay Mail	English
155	4 Nov	Mention in	Perbaiki Protokol Kes Keganasan	Sally	MyNewsHub	Bahasa

No	Date	Type	Title	Who	Media	Language
		an article	Rumahtangga	Wangsawijaya		Malaysia
156	5 Nov	Mention in an article	Jualan Amal Bantu WAO	Ivy Josiah	MyMetro	Bahasa Malaysia
157	18 Nov	Comment in an article	It's a critical issue afflicting both genders, say NGOs	Ivy Josiah, Yu Ren Chung	New Straits Times	English
158	21 Nov	Interview	父女亂倫戀被揭發·社工：父母女兒須輔導 (Case of incest: The parents and daughter require counselling services)	Wong Su Zane	Guang Ming Daily	Chinese
159	22 Nov	Feature story	The 16-day campaign	WAO	The Star	English
160	22 Nov	Feature story	Invisible wounds	Wong Su Zane	The Star	English
161	22 Nov	Interview	大马华裔父女乱伦案震惊社会专家:母亲受伤最重 (Malaysian-Chinese father and daughter incest shocks experts: Mother injured the most)	Wong Su Zane	China News	Chinese
162	23 Nov	Comment in an article	Universal values won't help resolve issues faced by Malaysia	Yu Ren Chung	The Ant Daily	English
163	23 Nov	Mention in an article	白丝带反性别暴力运动消除歧视 遏止女性受暴 (White Ribbon Campaign to Eliminate Discrimination Against Women and Violence Against Women)	WAO	Oriental Daily	Chinese
164	28 Nov	Interview (video)	Face to Face with Ivy Josiah - Women NGOs and women	Ivy Josiah	fz.com	English
165	30 Nov	Comment in an article	Critics slam Malaysia Syariah Court for allowing child marriages	Ivy Josiah	The Malaysian Insider	English
166	30 Nov	Comment in an article	Reopen the child bride rape case, say groups	Ivy Josiah	The Star	English

No	Date	Type	Title	Who	Media	Language
167	Nov 2013	Interview (magazine)	Invisible Scars	Yogasri Sivanyanam	BluInc Magazine	English
168	2 Dec	Comment in an article	Should Malaysia consider chemical castration to treat violent rapists?	Ivy Josiah	The Ant Daily	English
169	3 Dec	Mention in an article	Dr Aishah Ong is new Nestlé board member	WAO	The Star	English
170	6 Dec	Comment in an article	Brave voices	Sally Wangsawijaya	The Star	English
171	8 Dec	Interview (magazine)	The Woman Defender	Ivy Josiah	The Asian Beacon	English
172	10 Dec	Comment in an article	妇运领袖炮轰林冠英郑全行 性别偏见言论伤害女从政者 (Women activists condemn remarks by Lim Guan Eng and Ridhuan Tee "Gender biases comment jeopardize woman politician")	Ivy Josiah	Malaysiakini	Chinese
173	10 Dec	Comment in an article	Guan Eng and Ridhuan Tee slammed over 'sexist jibes'	Ivy Josiah	Malaysiakini	English
174	10 Dec	Comment in an article	Ejekan seksis Guan Eng & Ridhuan Tee diselar	Ivy Josiah	Malaysiakini	Bahasa Malaysia
175	14 Dec	Comment in an article	Cops warn revellers to stay safe at year-end parties	Ivy Josiah	The Star	English
176	20 Dec	Feature story	Coming together to fight domestic violence	JAG, WAO	The Star	English
177	28 Dec	Interview (television)	Parvai: Violence Against Women and WAO's services	Umadevi	Astro Vaanavil	Tamil

9.0 ADVOCACY



“We know that domestic violence is often very brutal and severe. With the presence of experts today, I am very optimistic that we can improve the mechanisms, practice as well as protocols in handling domestic violence cases in Malaysia.”

*Ybhg. Datuk Harjeet Singh, Deputy Secretary General (Strategic)
Ministry of Women, Family and Community Development*

9.1 NATIONAL LAW

Having effective laws is the starting point for a governmental response to domestic violence and violence against women. 2013 was a particularly eventful year for WAO in advocating for improved laws at the national level.

In September 2013, WAO, with the Joint Action Group for Gender Equality (JAG), launched a campaign to improve national laws related to

violence against women and discrimination against women. The campaign was launched to respond to proposed amendments to the Penal Code and the Criminal Procedure Code, which included proposed amendments to provisions on domestic violence and other forms of violence against women. While some of the proposed amendments were positive, some required further discussion and reworking.

We engaged multiple government and legislative stakeholders, including organising briefing sessions on laws related to violence against women and discrimination against women with Members of Parliament, the Minister of Law, and the Attorney General. Throughout the campaign, JAG worked closely with the Women's Parliamentary Caucus.

The campaign resulted in:

- Recommendations made by JAG relating to amendments to the Penal Code being debated in Parliament.
- The opportunity for long term engagement with the Women's Parliamentary Caucus.
- The formation of a government-NGO Working Committee chaired by the Attorney General to holistically review laws on violence against women and discrimination against women. The Working Committee met three times in November 2013 to discuss JAG's proposals, with the aim of in 2014.

The campaign continues in 2014.



JAG members discussing proposed law amendments with the Women's Parliamentary Caucus



JAG and the Women's Parliamentary Caucus after briefing the Attorney General

9.2 IMPLEMENTATION OF THE DOMESTIC VIOLENCE ACT (DVA)

While laws are an important pre-requisite to governmental response to domestic violence, women's lives can only be uplifted if these laws are translated into proper policies, and if both law and policy are effectively implemented.

WAO continued its engagement with various government and non-government agencies towards this end. Amongst others, we engaged regularly with the Attorney's General Chambers, the Ministry of Women, Family and Community Development, the police, the welfare department and other NGOs dealing with domestic violence.

This year, WAO continued its work to monitor the implementation of the Domestic Violence Act (DVA).

MULTI-STAKEHOLDER ROUNDTABLE DISCUSSION ON DOMESTIC VIOLENCE: PROTOCOLS AND PRACTICES ON DOMESTIC VIOLENCE RESPONSE

WAO, on behalf of the JAG and the Ministry of Women, Family and Community Development, co-hosted the *'Multi-Stakeholder Roundtable Discussion on Domestic Violence: Protocols and Practices on Domestic Violence Response'*. The roundtable funded by UNDP was held on 29 November 2013 at Empire Hotel Subang, Subang Jaya. The roundtable brought together various agencies involved in handling domestic violence cases to discuss the existing response mechanism and ways of improving the institutional mechanisms.

A total of 28 participants attended the roundtable, including from the Ministry of Women, Family and Community Development (MWFCDD), the Welfare Department, the police, the hospital's One Stop Crisis Centre, Jabatan Pembangunan Wanita, Universiti Sains Malaysia and JAG.

The Assistant Director of Family and Child Protection and Welfare Branch, Rehabilitation and Protection Group from the Ministry of Social and Family Development, Singapore was invited to talk about Singapore's inter-agency approach to family violence. Participants provided inputs on the current practices in handling domestic violence cases. The Ministry took note of our feedback to help them finalise the *Dokumen Kerjasama Antara Agensi Bagi Mengendalikan Kes Keganasan Rumah Tangga*.

DOCUMENTATION ON DOMESTIC VIOLENCE CASES

WAO produced the *'Monitoring the Implementation of the DVA'* report featuring 34 case studies from the Klang Valley, Perak and Penang. The case studies were contributed by WAO, Perak Women for Women, All Women's Action Society, Good Shepherd Ipoh and Women Centre for Change, Penang. The report highlighted the good practices and challenges faced by survivors when seeking remedies available under the DVA. The report featured survivors' experiences at the hospital, when

making police reports, when obtaining IPOs and during the investigation of their cases. The report was presented at the Multi-stakeholder Roundtable Discussion.

“WORKING TOGETHER” DOCUMENT - DRAF DOKUMEN KERJASAMA ANTARA AGENSI BAGI MENGENDALIKAN KES KEGANASAN RUMAH TANGGA

WAO provided and coordinated feedback from JAG on the *Draf Dokumen Kerjasama Antara Agensi Bagi Mengendalikan Kes Keganasan Rumah Tangga* that was shared by MWFCDD since 2010. This document outlines the protocols and practices expected from the various agencies involved in the handling of domestic violence cases. WAO continues to work together with the Ministry to finalise the document.

‘SURVIVORS SPEAK UP’ VIDEO – DOCUMENTARY ON DOMESTIC VIOLENCE RESPONSE

WAO produced a 20-minute video documentary highlighting the experience of survivors when seeking protection under the DVA. The video featured the voices of survivors and their family members sharing the good and bad practices of existing domestic violence responses i.e., the realities on the ground. We are indeed grateful that the women agreed to share their stories. As of 1 March 2014, the video has garnered more than 2,000 views on YouTube. The video was shown at the Multi-stakeholder Roundtable Discussion.



MONITORING OF DOMESTIC VIOLENCE CASES IN COURT

WAO continues to monitor domestic violence cases in court and provides the necessary assistance to clients. WAO, together with JAG, is holding a watching brief for a domestic violence case which resulted in the woman's death last year.

9.3 THE AIYOH... WAT LAH?! 2013

WAO, with JAG, organised the “Aiyoh... Wat Lah?!” Awards for the second year running. The Awards is an annual spoof ceremony which aims to raise awareness on what constitutes sexism, misogyny, homophobia, and transphobia, and to encourage and insist on higher standards of behaviour from public figures and institutions in relation to gender and sexuality.



The Aiyoh... WatLah?! organising team with Jo Kukathas

The Awards resulted in:

- More than 1,700 votes for Award winners (Voting was open to the public for the first time).
- At least 9 pre-event news stories/features, 6 event listings, and 8 post-event media stories.
- Around 120 audience members at the event.
- Numerous blog posts.
- The production of a video of the event which is available online.

The “Aiyoh... Wat Lah?!” Awards also received international recognition, winning the global End Gender Discrimination Now! Contest organised by Gender at Work, the Association for Women’s Rights in Development (AWID), BRIDGE, and the Facultad Latinoamericana de Ciencias Sociales (FLACSO) Argentina.

9.4 ASEAN HUMAN RIGHTS MECHANISMS



Women activists from Sabah and Sarawak participating in a workshop on UN and ASEAN human rights mechanisms

Human rights institutions in the Association of Southeast Asian Nations (ASEAN) are relatively new. ASEAN commissions and declarations have been introduced in the past few years, and will continue to be developed in the coming years. As such, effective engagement by civil society at the ASEAN level is vital to ensure that ASEAN human rights mechanisms match international human rights standards as close as possible.

WAO engages in ASEAN human rights mechanisms through the Southeast Asia Women’s Caucus on ASEAN (“Women’s Caucus”), a network of more than 100 women’s groups in the ten ASEAN countries and Timor-Leste. In 2013, WAO carried out two main initiatives to promote women’s rights at the regional level.

LOBBYING TO IMPROVE THE DECLARATION ON THE ELIMINATION OF VIOLENCE AGAINST WOMEN AND THE ELIMINATION OF VIOLENCE AGAINST CHILDREN IN ASEAN

The Women's Caucus sent formal letters and memoranda to the ASEAN Commission on the Promotion and Protection of the Rights of Women and Children (ACWC), the primary drafters of the Declaration.



Women's rights activist from across Southeast Asia participate in the Women's Caucus annual meeting in Bangkok

The Declaration was adopted at the ASEAN Summit in October 2013. While there remain gaps in the Declaration, specific recommendations by the Women's Caucus were reflected in the final Declaration. This included the recognition of various forms of violence, the inclusion of gender responsive planning and budget, and the removal from the final declaration of "balancing between rights and responsibilities" as a qualifier to promoting and protecting human rights.

WORKSHOP ON REGIONAL AND INTERNATIONAL HUMAN RIGHTS MECHANISMS FOR EAST MALAYSIAN ACTIVISTS

The Women's Caucus in Malaysia coordinated a consultation and workshop on international and regional human rights mechanisms in Sabah, with 29 participants from Sabah and Sarawak.

The consultation improved knowledge of regional and international mechanisms among participants. Participants were asked to rate, on a scale of 1 to 10, their knowledge of ASEAN and United Nations human rights mechanisms, and how relevant these mechanisms were to their work, before and after the consultation. Participants reported:

- Knowledge of ASEAN human rights mechanisms: before (1.9); after (5.0).
- United Nations human rights mechanisms: before (2.7); after (5.2).
- How relevant they thought these mechanisms were to their work: before (2.9); after (5.2).

Ten (10) new member organisations and individuals joined the Women's Caucus regional network after the consultation.

9.5 UNITED NATIONS HUMAN RIGHTS MECHANISMS

United Nations human rights mechanisms help set a benchmark for national level human rights advocacy, and provide a means to monitor the government's compliance with international human rights standards.

CONVENTION ON THE ELIMINATION OF ALL FORMS OF DISCRIMINATION AGAINST WOMEN (CEDAW)

In 2013 WAO produced the Bahasa Malaysia version of the CEDAW NGO Alternative Report. WAO also campaigned for the government to produce its overdue periodic report to the CEDAW Committee, including through letters, the Universal Periodic Review process, and at public forums. In response, the government pledged to submit its combined 3rd, 4th, and 5th report by the end of 2013. It has yet to do so.

Nonetheless, 2013 witnessed a milestone for CEDAW in Malaysia. Thanks to the combined efforts of multiple allies, in June 2013 the government withdrew its appeal in the Noorfadilla Ahmad Saikin gender discrimination case, which had the effect of removing any doubt that CEDAW has the force of law in Malaysia. Noorfadilla was denied an employment offer from the government because she was pregnant.

57TH SESSION OF THE COMMISSION OF THE STATUS OF WOMEN (CSW)

WAO Executive Director Ivy Josiah delivered a speech at the 57th session of the Commission of the Status of Women (CSW), in New York.

Addressing governments of United Nations countries, Ivy drew from her decades of experience working in domestic violence to highlight the importance of recognising in law that domestic violence is a crime, as well as the importance of implementing such laws. She also spoke of gender inequality and stereotypes, and their relation to violence against women, and how fear is a big component of violence.

CSW is United Nations commission dedicated to gender equality and advancement of women. Every year, governments gather at the United Nations in New York to evaluate progress on gender equality, identify challenges, set global standards and formulate concrete policies to promote gender equality and women's empowerment worldwide.

Ivy's speech can be viewed online at <http://www.unwomen.org/en/news/in-focus/csw57-stop-violence-against-women/webcasts/#archived> (High-level round table B, 57th Session of the Commission on the Status of Women).

UNIVERSAL PERIODIC REVIEW (UPR)

WAO engaged in the UPR process, as a member organisation of the Coalition of Malaysian NGOs in the UPR Process (COMANGO), which consists of 52 NGOs.

COMANGO's 2013 advocacy goals were to ensure positive recommendations were made to the Malaysian government during the review in October 2013, and to encourage the government to accept these recommendations. Towards these goals, COMANGO held briefings with various stakeholders including Members of Parliament, the Minister in charge of human rights and NGOs, foreign diplomats, and the media.



WAO Advocacy Officer Yu Ren Chung presenting to permanent missions at the UPR pre-session in Geneva, Switzerland

WAO Advocacy Officer, Yu Ren Chung represented the Coalition to brief permanent foreign missions and international NGOs at the UPR pre-session in Geneva. WAO also helped organise a live webcast on 24 October 2013 of Malaysia's review. Accompanying this live webcast was a Twitter campaign using the hashtag #UPR2013, which topped the hashtag trending chart in Malaysia.

In the lead up to, and after the review, COMANGO came under a series of attacks by state and non-state actors for engaging in the UPR process, in particular COMANGO's position on freedom of religion and non-discrimination. In response, COMANGO launched a media campaign and formally communicated with UN Special Rapporteurs and the Malaysian Human Rights Commission (SUHAKAM) to defend its involvement in the UPR process.

At the review, the Malaysian government received 232 recommendations from 104 countries. The government will decide in March 2014 which of these recommendations to accept.

9.6 GE13 VIDEO: UNDI ANDA SUARA ANDA



During the production of the video

In the run up to the 13th general elections, JAG produced a video to persuade Malaysians, particularly women who otherwise may not vote, to vote.

In the video, which was shot using Bahasa Malaysia and English, five women related the challenges they faced as Malaysian women. Each woman was from a different walk of life and faced different challenges. In total, six videos were produced: one 4-minute composite video featuring all five women, and five 1-minute videos each featuring one woman's story.

The videos garnered 49,958 views in total: 47,169 from the 4-minute composite video, and the remaining from the five 1-minute videos.

9.7 PENAN SUPPORT GROUP



Penan women activists present at a press conference

WAO was a member of the 2009 National Task Force Committee to Investigate into Allegations of Sexual Abuse against Penan Women (the Task Force) in Sarawak, set up by the Ministry of Women, Family and Community Development (MWFCD). In June 2013, WAO hosted five Penan women who had travelled to Klang Valley to urge

the MWFCD to provide a status report on the implementation of the Task Force's recommendations. As a result, the Minister of Women, Family and Community Development announced that she will meet with the Task Force to determine the status of the recommendations.

9.8 PEOPLE'S TRIBUNAL ON 13TH GENERAL ELECTION

WAO continued to support BERSIH 2.0, the Coalition for Clean and Fair Elections. In 2013, WAO's Executive Director and a WAO Executive Committee Member was part of the Organising Committee for the People's Tribunal on Malaysia's 13th General Elections. The People's Tribunal was mooted in response to the public outcry and concerns of electoral fraud and irregularities in GE13. As an avenue for the Rakyat to make their voices heard, the People's Tribunal provided a platform for evidence to be presented and scrutinised.



A witness giving testimony at the People's Tribunal on the 13th General Election

The Tribunal took place from 18 to 22 September 2013, and on 27 September 2013, at Empire Hotel Subang, Subang Jaya. It was chaired by Yash Pal Ghai, a reputable expert in constitutional law, former Head of the Constitution Advisory Support Unit of the UN Development Programme in Nepal, former Special Representative of the UN Secretary General in Cambodia on human rights and former Chairperson of the Kenya Constitution Review Commission and Kenya National Constitutional Conference.

Professor Gurdial Singh Nijar, Professor of Law at the Law Faculty of the University of Malaya and Director of the Centre of Excellence for Biodiversity Law, presented the evidence on behalf of the people. A total of 49 witnesses took the stand and 72 statutory declarations were presented. More

than 150 members of the public attended each day of the hearing and the Tribunal was featured extensively in the media.

Amongst others, WAO assisted to co-ordinate the logistic and administrative arrangements for the Tribunal, media and publicity, production of the information booklet and oversaw the production of a video documentary. WAO will continue working on preparing for the delivery of the findings by the panel members, which is expected to take place at the end of March 2014.



Screenshot of news coverage of the Tribunal

10.0 FUNDRAISING



The widespread violence against women is increasingly becoming a scourge to oppress vulnerable victims. Yayasan Sime Darby (YSD) stands strongly against this abhorrent act and is honoured to have been given the opportunity to support WAO over the past 5 years with a RM1.8 million commitment. YSD hopes that the funding of the refuge will spur and facilitate policy and legislation amendments in the country to provide better protection for battered women irrespective of their backgrounds.

Yayasan Sime Darby, loyal supporter of WAO

From an annual budget of RM20,000 in 1982, WAO now has an annual budget of RM900,000 that covers the costs of three (3) centres namely the Refuge, Child Care Centre and WAO Centre.

We are happy to report that with concerted effort, fundraising for 2013 continued to be as successful as 2012. The year started off with a successful fundraising dinner organised by *Ranjit Singh and Yeoh*, a legal firm.

Unilever and *Guardian Pharmacy* continued their collaboration with WAO via the Pink Heart Campaign. This initiative raised RM21,716 and their generous staff collected a sum of RM985 among themselves as a cash donation for WAO.

In March, International Women's Day in 2013 was made special with a WAO and *Accenture* collaboration. A management consulting firm, *Accenture's* workforce is young, energetic and passionate about giving back to the community. WAO's Vice President, Vivienne Lee gave a talk at its event and one of *Accenture's* talented staff designed a new WAO T-shirt. These T-shirts were later sold to their staff and proceeds given to WAO.

Zurich Insurance recognises that a woman plays many roles in her life hence they unveiled their new plan, *Zurich Truelady*. A new supporter, *Zurich* raised up to RM10,000 from their Global Community Week and the *Zurich Foundation* made a matching donation. A WAO representative attended the cheque presentation which included a lovely ballet recital of the story of a woman in the many stages of her life.

Special mention goes to *The Budimas Charitable Foundation*, *Another Chance Charity Shop*, *Kuok Foundation*, *Association of British Women in Malaysia (ABWM)*, *Malakoff* and *The Bloom Foundation* for their continuous support.

One of our most steadfast supporters, *Yayasan Sime Darby* continued its pledge in 2013 which is wonderful news for WAO.

Aside from monetary donations, WAO is also pleased to receive donations in-kind. Women-only fitness centre, *Curves Malaysia* organised a Food Drive and their members generously contributed food like cooking oil and rice which were then distributed to the shelters of WAO.

We would also like to thank individuals who gave us donation so that WAO remains sustainable. There are too many individuals to be mentioned here but we truly recognise their contribution and will always be grateful for their support. This thank you note also goes to all sponsors under the Anak Angkat Sponsorship programme who have contributed to the education of the children under the programme.

HIGHLIGHTS

Ranjit Singh & Yeoh – February 2013

On Friday, 22 February at Leonardo's, Ranjit Singh and Yeoh continued the tradition started by Dato' Ambiga Sreenevasan in 2011. The law firm raised funds worth RM90,775 for WAO in just one evening of scrumptious food, delightful music and fabulous company.



The Pink Heart Campaign by Unilever and Guardian – March 2013

On International Women's Day, Unilever teamed up again with Guardian Pharmacy to raise funds for WAO via the Pink Heart Campaign 2013. The campaign seeks to generate money and support for WAO, as it continues to combat violence against women and their children in Malaysia. It took place between 1 March to 30 April 2013, and customers who spent RM20 or more on Unilever products, got to purchase an exclusive "Pink Heart" pendant necklace (worth RM19.90) for just RM2.90. The Pink Heart campaign has been raising funds for WAO since March 2011.

Accenture – March 2013

This global management consulting company collaborated with WAO in conjunction with International Women's Day (IWD) on 8 March. Themed "Defining Success. Your Way", the one day event for Accenture staff was held at the Kuala Lumpur Performing Arts Centre (KLPA). Accenture also printed and sold a special edition 'Be a HERo' T-shirt to raise funds for WAO. A total donation of RM7,610 was raised from the event.

"Be a HERo" T shirt is so popular that we are reproducing it in 2014 with a kind sponsorship from WAO President Mok Chuang Lian.

'Journey of the Mind Designer' Book Launch – May 2013



A biography of Lhobphon Rinpoche, 'Journey of the Mind Designer' was written by Alice Ng who invited WAO to be part of the book launch on 12 May 2013. WAO Advocacy Officers, Ren Chung and Sally attended the event and had the opportunity to meet Lhobphon Rinpoche himself. In conjunction with Mother's Day, this event was also dedicated to mothers and destitute women. WAO was pleased to be one of the few recipients to receive donations at the event.

Garden International School – June 2013

WAO was chosen once again as the beneficiary of Garden International School's Mufti Day, an annual charity event organised by Secondary Prefects. On 28 June, WAO received funds worth RM6,000 at a cheque presentation held at the school. There were also many other recipients from homes and individuals needing medical attention present.



Curves Malaysia – July 2013

Curves, a women-only fitness facility with 9 branches all over Malaysia made a huge donation in-kind to WAO in July. They organised a Food Drive in May and their members contributed non perishable items like rice, cooking oil, detergent, canned food and more to WAO.



Malaysia Day – September 2013

What a fun event, the Malaysiaku - Celebrating 50 Years of Malaysia! A group of restaurants at Jalan Bangkung have been celebrating Malaysia Day with a blast for the past 3 years. This year, WAO was invited again to the 2-day celebration and we were given a booth to promote our work. Aside from distributing brochures, we were also selling delicious Malaysian food - satay and nasi bryani gam. Event-goers also dropped by our stall to write their pledges, #MalaysiaToMels or #MalaysiaofTomorrow. Special mention to Ed Soo for his hard work and initiative to conceive this event.

Zurich Insurance – September 2013

In May, Zurich Insurance approached WAO to be a recipient of its fundraising initiative for the Zurich Global Community Week. It was a successful effort as the funds collected amount RM10,000 and was matched by the Zurich Foundation which makes the donation a total of RM20,000. A cheque presentation took place on 18 September in conjunction with the unveiling of the company's new product, Zurich Truelady, designed for women to protect them in various stages of their lives.



i-Pmart – September 2013

A MSC status company, i-Pmart donated RM3,000 to WAO in conjunction with the launch of a new product, the i-Pmart Lifestyle Link which is a card that gives various benefits and reward to its members. Shoba Aiyar, a member of the Executive Committee represented WAO to receive the cheque on 28 September.

Baked KL – August till September 2013

Iza and Iziana. Sisters and entrepreneurs, who own Baked KL, an online bakery with lots of delicious goodies from whoopie pies and cookies to brownies. Every month, the bakery raises funds to help NGOs and WAO was chosen for August and September. WAO received RM922 which is 10% of their total sales in those two months.



Yayasan Sime Darby

Loyal supporter, Yayasan Sime Darby (YSD) continued its pledge to WAO in the year 2013. It's wonderful to know that the YSD team believes in our work. Funds from YSD goes to support the Refuge, covering all aspects from the employment of social workers to the women's programmes. We are thankful for having friends like you. Thank you YSD!

GlobalGiving

GlobalGiving is a non-profit online marketplace that connects donors with grassroots projects around the world to create a high impact. All donations are channeled through the GlobalGiving Foundation which receives a nominal 15% fulfillment fee. This fee covers the cost of operating GlobalGiving such as finding and vetting projects, providing training and support to project leaders, attracting donors, and maintaining an innovative, informative web presence. GlobalGiving offers organisations an easy-to-use system of tools and training on how to maximize the efficiency of their website. We are required to submit project update every three months to remain on the site. The report will show donors what was accomplished or the current situation of the organisation.

In 2013, four (4) project reports were posted by WAO on the GlobalGiving website – one every three months. Donors who contributed to WAO through GlobalGiving receive the reports via email. We have also sent thank you letters to these donors through the website.

There were six (6) disbursements to WAO throughout the year. By 31 December 2013, local and international donors contributed USD4,363.39 (MYR14,331.55) to WAO via GlobalGiving.

GLOSSARY OF ACRONYMS

AFS	Antarabudaya Student Programme
ACWC	ASEAN Commission on the Promotion and Protection of the Rights of Women and Children
ABWM	Association of British Women in Malaysia
ASEAN	Association of Southeast Asian Nations
AWAM	All Women's Action Society
CAHR	Centre for Applied Human Rights
COMANGO	Coalition of Malaysian NGOs in the UPR Process
CSW	Commission of the Status of Women
CEDAW	Convention on the Elimination of All Forms of Discrimination Against Women
DVA	Domestic Violence Act
FRHAM	Federation of Reproductive Health Association
FFC	Face to Face Counselling
FLACSO	Facultad Latinoamericana de Ciencias Sociales, Argentina
GE	General Elections
GBV	Gender Based Violence
IPO	Interim Protection Order
ICMC	International Catholic Migration Commission
IPD	Ibu Pejabat Polis Daerah
JAG	Joint Action Group for Gender Equality
KRYSS	Knowledge and Rights with Young people through Safer Spaces
SIS	Sisters in islam
SUHAKAM	Malaysian Human Rights Commission
MP	Member of Parliament
MWFCD	Ministry of Women, Family and Community Development
NGO	Non-governmental organisation
OPI	Outreach and Protection Intervention Unit
RWPC	Refugee Women's Protection Corps
SGBV	Sexual and Gender-based Violence
SRHR	Sexual and Reproductive Health and Rights
SUKMA	Sukan Malaysia (Malaysian Games)
AWID	Association for Women's Rights in Development (AWID)
UN	United Nations
UNDP	United Nations Development Programme
UNFPA	United Nations Population Fund
UNHCR	United Nations High Commissioner for Refugees
UPR	Universal Periodic Review
VAW	Violence against Women
WAO	Women's Aid Organisation