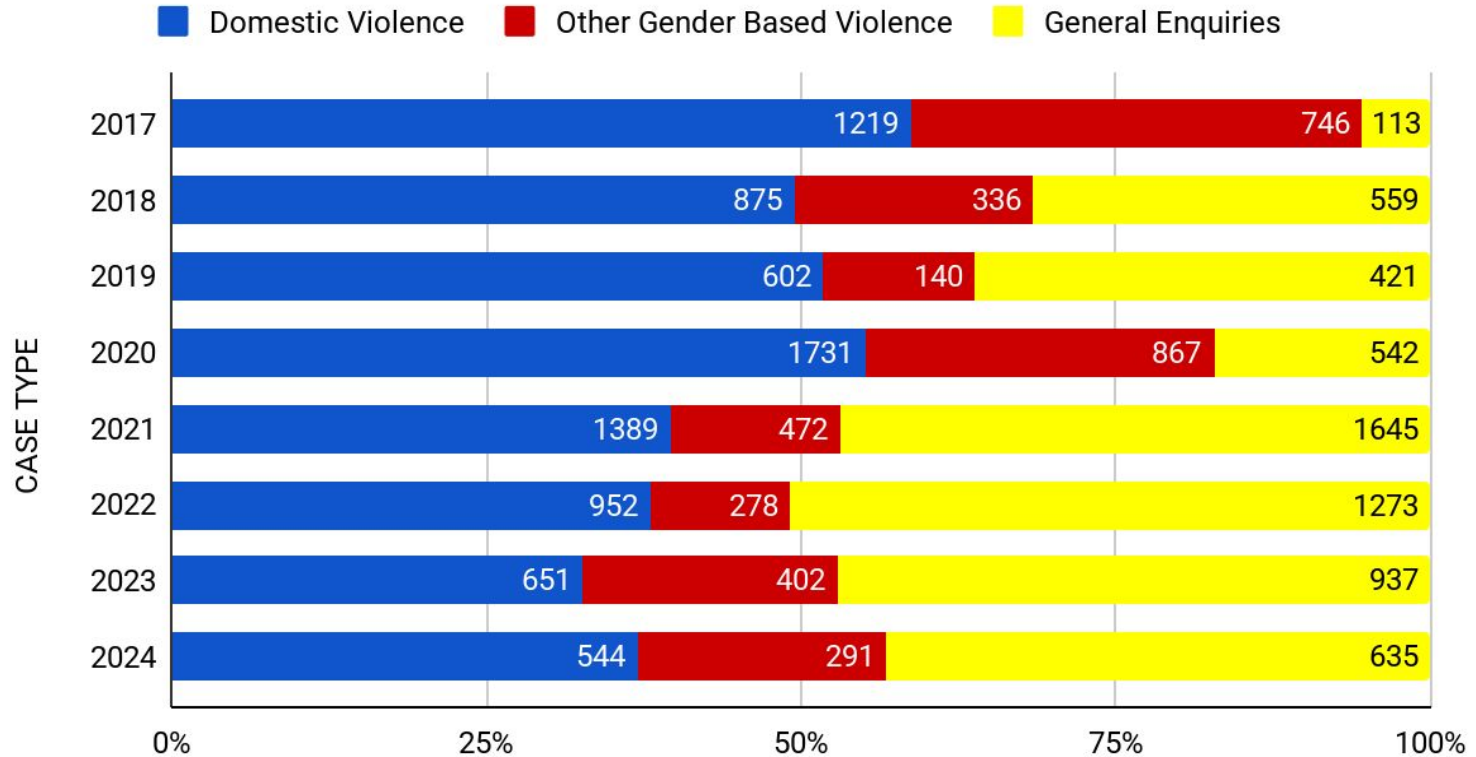




SERVICES 2024

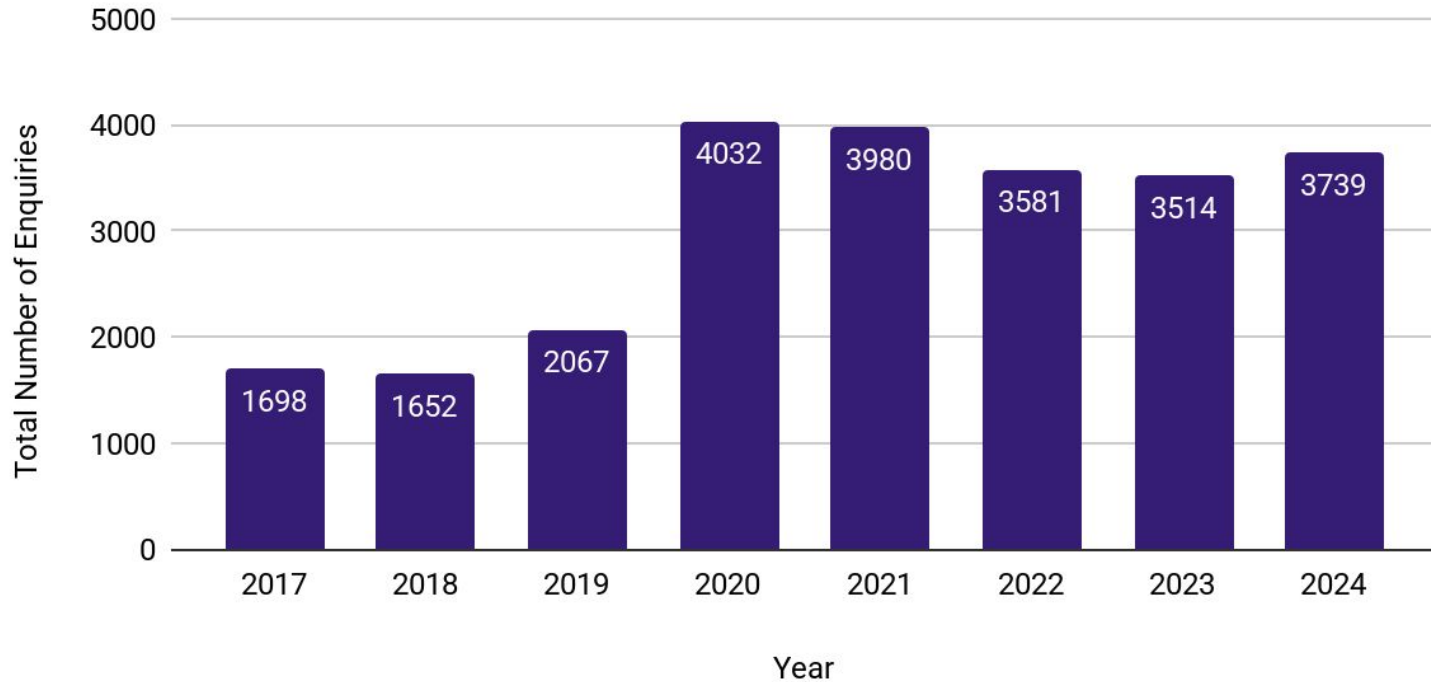
WAO HOTLINE

Hotline Case Types

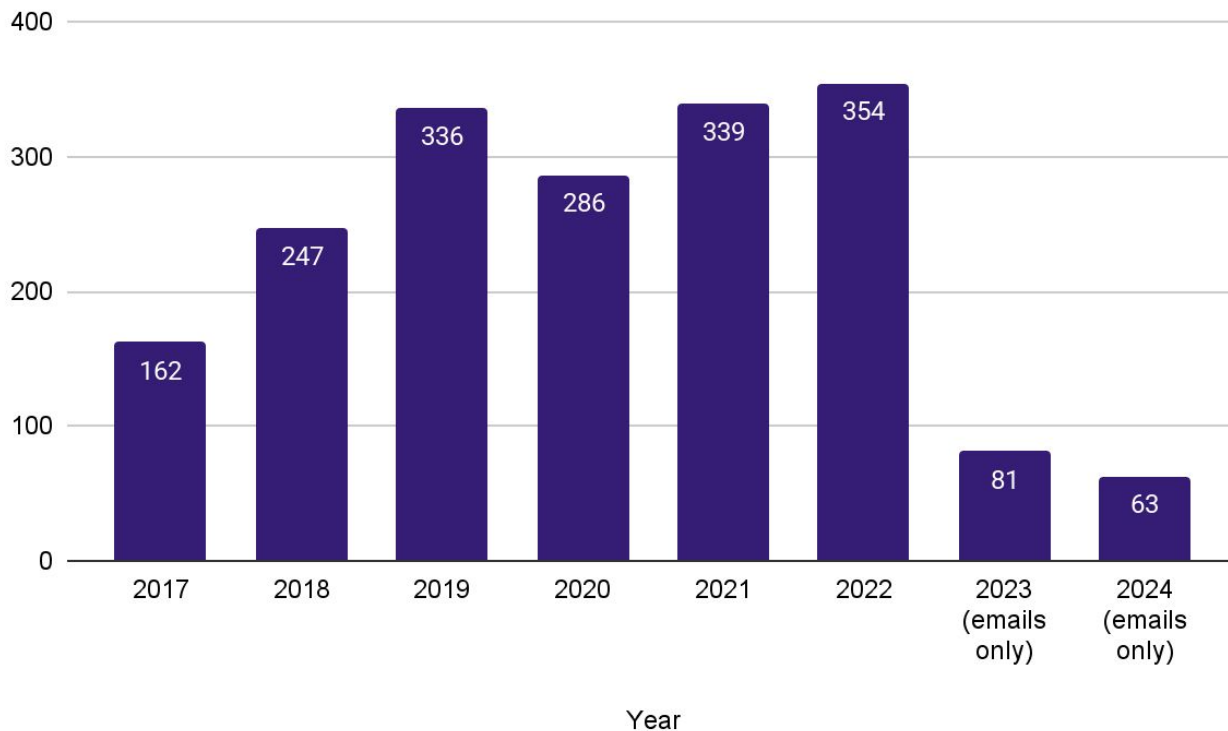


WAO TINA

Total Number of Enquiries vs. Year

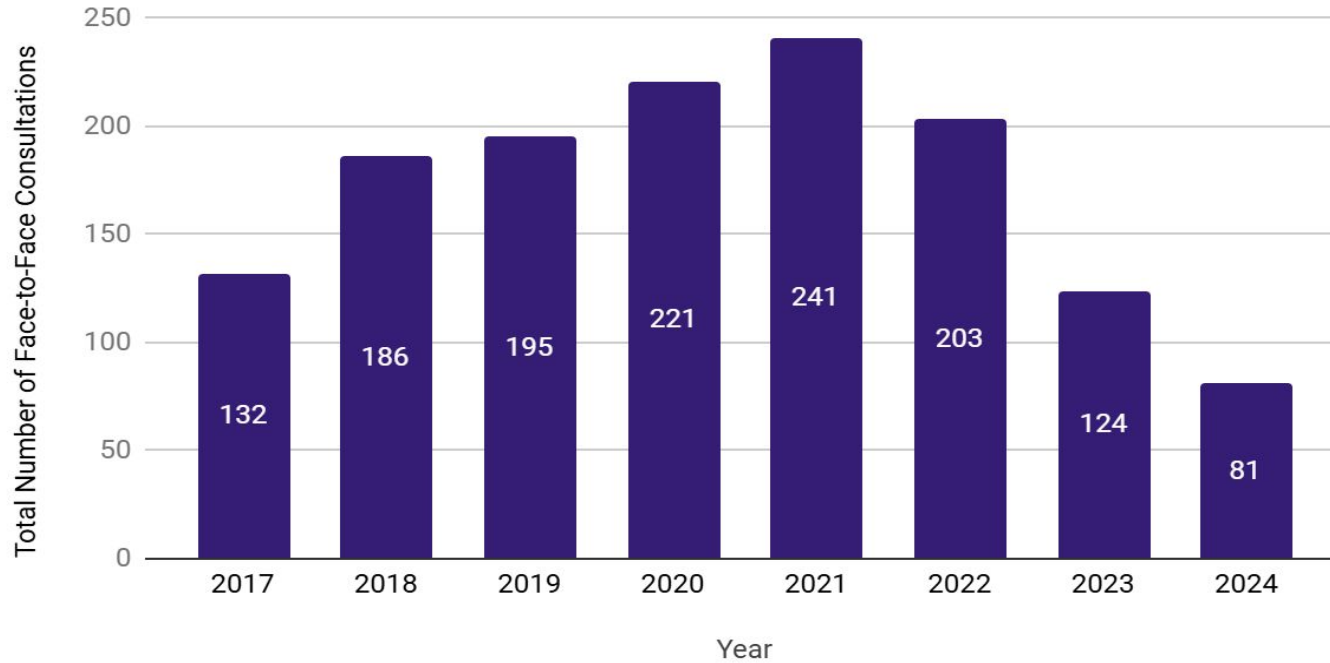


WAO EMAIL & SOCIAL MEDIA



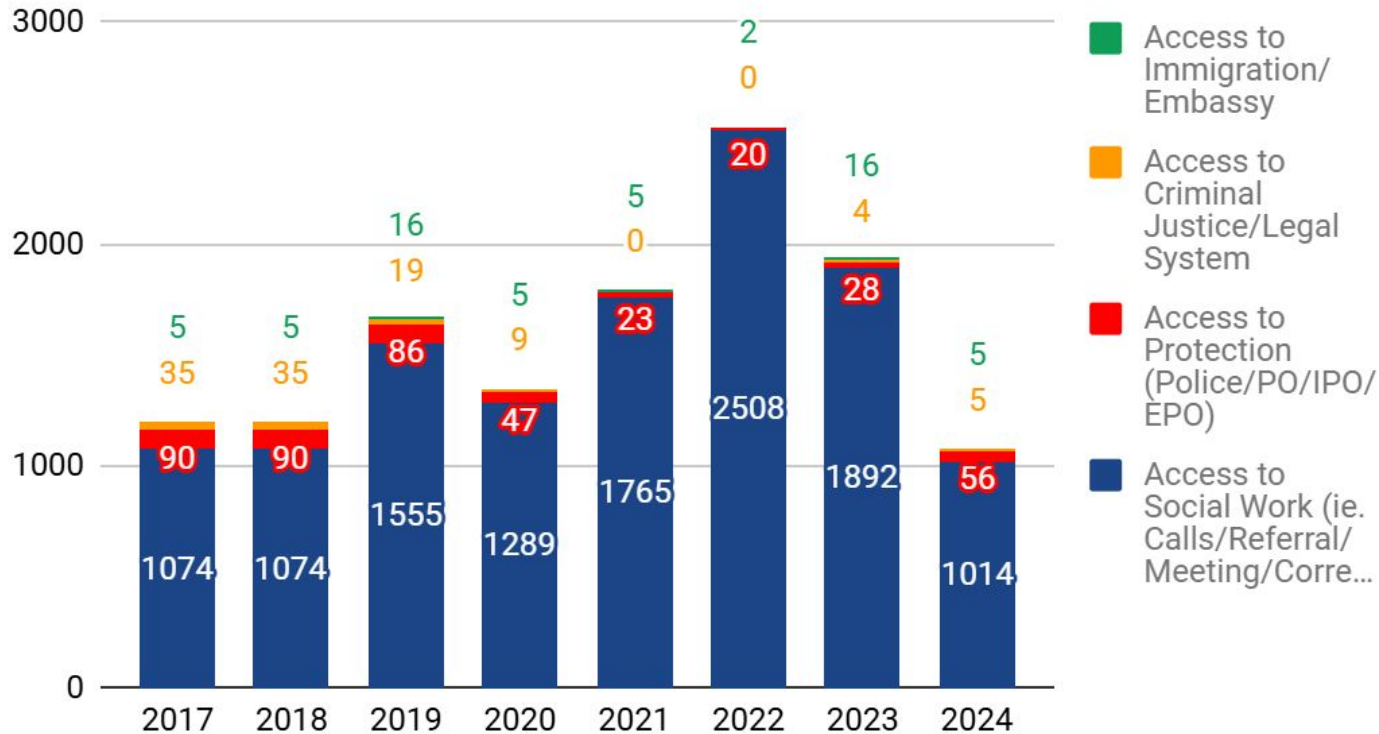
WAO FACE-TO-FACE CONSULTATIONS (FFC)

Total Number of Face-to-Face Consultations vs. Year



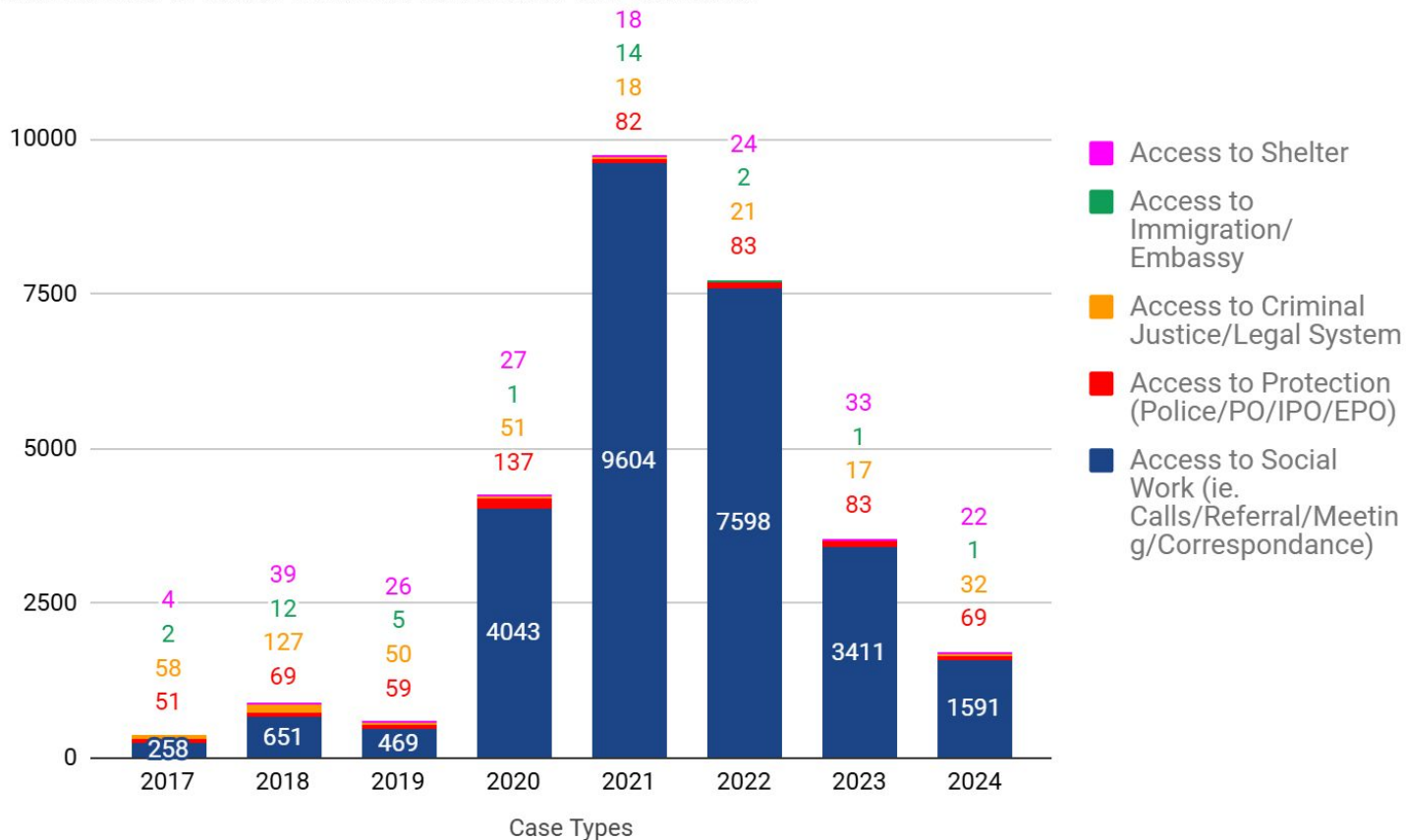
SOCIAL WORK INTERVENTIONS

Total Number of Social Work Interventions for Residents

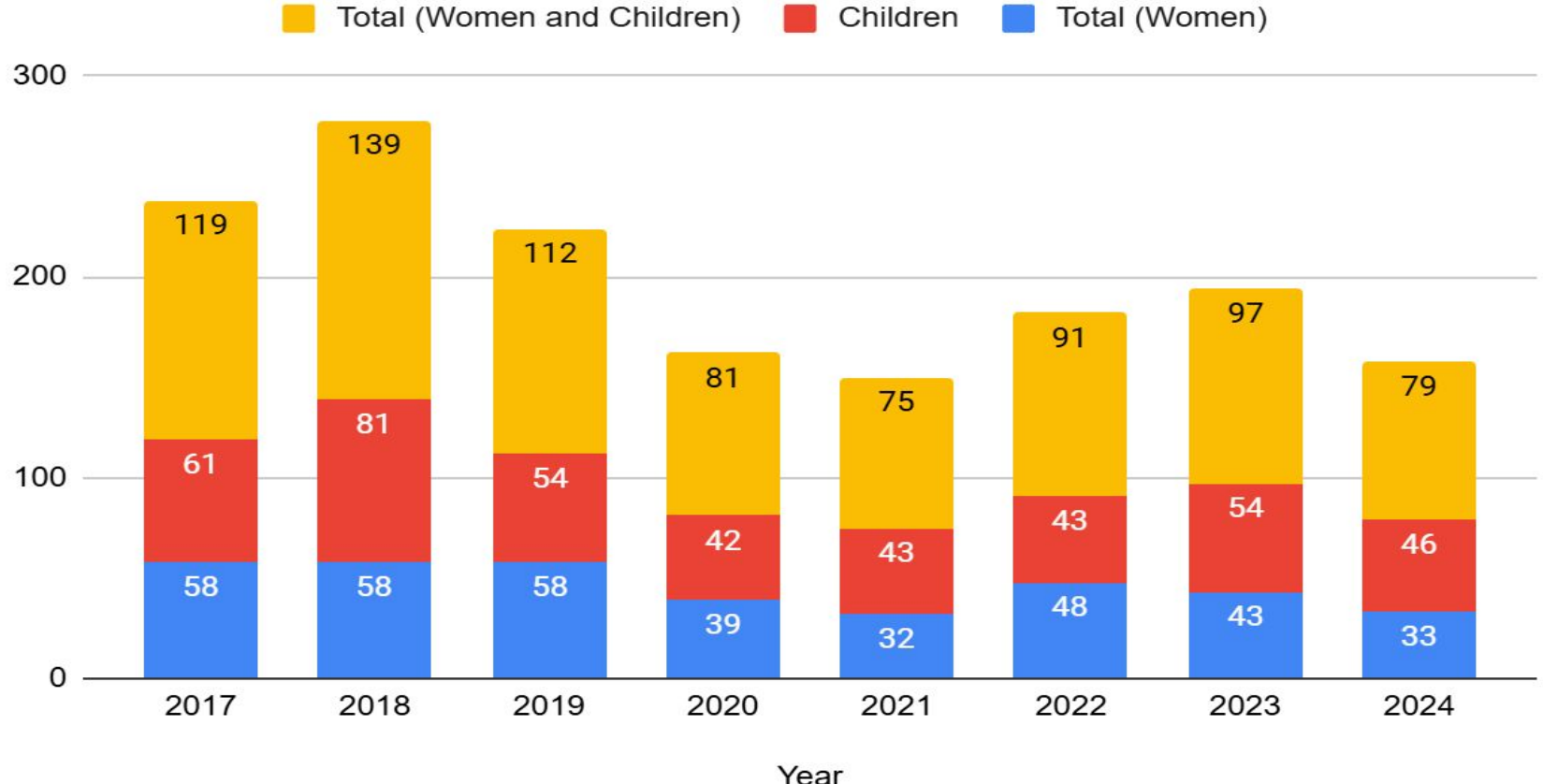


SOCIAL WORK INTERVENTIONS CONT.

Total Number of Social Work Interventions for Non-Residents



WAO SHELTER RESIDENTS



CASE TYPES

Year	2017	2018	2019	2020	2021	2022	2023	2024
Domestic Violence (DVA)	49	44	49	35	27	39	41	28
Domestic Violence (Non-DVA)	1	8	4	2	0	3	1	2
Migrant Domestic Worker	0	0	0	1	1	0	0	0
Trafficking	0	0	0	0	0	1	0	1
Sexual Harassment	0	0	0	0	0	0	0	1
Rape	1	3	2	0	0	2	1	1
Homelessness	0	2	1	0	0	0	0	0
Others	7	1	2	1	4	3	0	0
Total (Women)	58	58	58	39	32	48	43	33
Children	61	81	54	42	43	43	54	46
Total (Women and Children)	119	139	112	81	75	91	97	79

COMPARISON OF CHILD CARE SERVICES

